

User Manual

EKI-1321/1322

1/2-port RS-232/422/485 to GPRS IP Gateway



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- 1. Collect all the information about the problem encountered. (For example, CPU speed, Advantech products used, other hardware and software used, etc.) Note anything abnormal and list any onscreen messages you get when the problem occurs.
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- 5. Write the RMA number visibly on the outside of the package and ship it prepaid to your dealer.

Part No. Printed in Taiwan

Declaration of Conformity

CE

This product has passed the CE test for environmental specifications. Test conditions for passing included the equipment being operated within an industrial enclosure. In order to protect the product from being damaged by ESD (Electrostatic Discharge) and EMI leakage, we strongly recommend the use of CE-compliant industrial enclosure products.

FCC Class B

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

Technical Support and Assistance

- 1. Visit the Advantech web site at www.advantech.com/support where you can find the latest information about the product.
- 2. Contact your distributor, sales representative, or Advantech's customer service center for technical support if you need additional assistance. Please have the following information ready before you call:
 - Product name and serial number
 - Description of your peripheral attachments
 - Description of your software (operating system, version, application software, etc.)
 - A complete description of the problem
 - The exact wording of any error messages

Safety Instructions

- 1. Read these safety instructions carefully.
- 2. Keep this User Manual for later reference.
- 3. Disconnect this equipment from any AC outlet before cleaning. Use a damp cloth. Do not use liquid or spray detergents for cleaning.
- 4. For plug-in equipment, the power outlet socket must be located near the equipment and must be easily accessible.
- 5. Keep this equipment away from humidity.

- 6. Put this equipment on a reliable surface during installation. Dropping it or letting it fall may cause damage.
- 7. The openings on the enclosure are for air convection. Protect the equipment from overheating. DO NOT COVER THE OPENINGS.
- 8. Make sure the voltage of the power source is correct before connecting the equipment to the power outlet.
- 9. Position the power cord so that people cannot step on it. Do not place anything over the power cord.
- 10. All cautions and warnings on the equipment should be noted.
- 11. If the equipment is not used for a long time, disconnect it from the power source to avoid damage by transient overvoltage.
- 12. Never pour any liquid into an opening. This may cause fire or electrical shock.
- 13. Never open the equipment. For safety reasons, the equipment should be opened only by qualified service personnel.
- 14. If one of the following situations arises, get the equipment checked by service personnel:
 - The power cord or plug is damaged.
 - Liquid has penetrated into the equipment.
 - The equipment has been exposed to moisture.
 - The equipment does not work well, or you cannot get it to work according to the user's manual.
 - The equipment has been dropped and damaged.
 - The equipment has obvious signs of breakage.
- 15. DO NOT LEAVE THIS EQUIPMENT IN AN ENVIRONMENT WHERE THE STORAGE TEMPERATURE MAY GO BELOW -40° C (-40° F) OR ABOVE 75°C (167° F). THIS COULD DAMAGE THE EQUIPMENT. THE EQUIPMENT SHOULD BE IN A CONTROLLED ENVIRONMENT.
- 16. CAUTION: DANGER OF EXPLOSION IF BATTERY IS INCORRECTLY REPLACED. REPLACE ONLY WITH THE SAME OR EQUIVALENT TYPE RECOMMENDED BY THE MANUFACTURER, DISCARD USED BATTERIES ACCORDING TO THE MANUFACTURER'S INSTRUCTIONS.
- 17. The sound pressure level at the operator's position according to IEC 704-1:1982 is no more than 70 dB (A).

DISCLAIMER: This set of instructions is given according to IEC 704-1. Advantech disclaims all responsibility for the accuracy of any statements contained herein.

Safety Precaution - Static Electricity

Follow these simple precautions to protect yourself from harm and the products from damage.

- To avoid electrical shock, always disconnect the power from your PC chassis before you work on it. Don't touch any components on the CPU card or other cards while the PC is on.
- Disconnect power before making any configuration changes. The sudden rush of power as you connect a jumper or install a card may damage sensitive electronic components.

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Overview

1.1 Introduction

Advantech's EKI-1300 series of Industrial Device Servers are a robust, feature-rich, and cost effective way to network-enable equipment in an industrial automation environment. The EKI-1321/1322 provides one or two serial ports, cellular GPRS interface to connect any RS-232/422/485 devices to Cellular WAN. These wireless serial device servers provide serial-to-wireless network connectivity as an alternative to wired Ethernet connectivity and enable virtually any serial device or equipment to be remotely accessed, controlled, monitored, or shared on an cellular wireless network.

By encapsulating serial data and transporting it over Ethernet, the EKI-1321/1322 allows virtual serial links over Ethernet and IP (TCP/IP, UDP/IP networks. After Advantech Serial Device Server Configuration Utility installation, standard serial operation calls are transparently redirected to the serial device servers, guaranteeing compatibility with legacy serial devices and enabling backward compatibility with existing software. EKI-1321/1322 also supports serial tunneling, allowing two native serial devices to communicate over a network without any hosts and programming.

As a result, you can extend limited distance, point-to-point, direct serial connections within the plant, throughout the factory, the facility, the office building, or across the global enterprise.

The EKI-1321/1322 provides an impressive list of features and functions enabling multiple industrial devices to be connected, controlled, configured, managed, and updated over a network. With serial ports and cellular GSM/GPRS/EDGE, the EKI-1321/1322 can easily connects multiple serial devices to the internet.

The transmission speed of the EKI-1321/1322 is up to 921.6 Kbps totally outstripping the competition to meet the demand for high-speed exchange. Functionally transparent and efficient, the EKI-1321/1322 is especially designed for remotely controlling and monitoring devices via the Internet.

Type of supported devices:

- Human Machine Interface (HMI)
- Programmable Controller (PLC)
- Flow meters
- Temperature / pressure monitoring equipment
- Gas leak detection device
- Scales
- Power monitoring equipment
- Data Acquisition Modules

EKI-1321/1322 provides various TCP/UDP operations: COM port redirection (Virtual COM port), TCP server/ client and UDP mode, RFC2217 and SMS Tunnel mode. Serial devices can be connected by means of multi-access modes.

1.2 Features

- Expand up 255 serial ports for one Windows 2000/XP/Vista (x86) host
- Link any serial device to a cellular network
- Supports high transmission speed up to 921.6 kbps
- Supports LED indicators: easy to diagnose
- Supports various operation modes: VCOM, RVCOM, TCP Server/Client, UDP Server/Client, RFC2217 and SMS Tunnel
- Supports multi-access: allows a max. of 5 hosts to access one serial port
- A max of 4 hosts can be accessed in TCP client and command response mode
- Mounts on DIN-rail, or panel
- 15 KV ESD protection for all signals
- 2KV isolation protection for all serial signals (EKI-1321 only)

1.3 Specifications

Cellular Interface

- Standard Compliance: GSM/GPRS Quad Band 850/900 and 1800/1900MHz
- Antenna Connector: Reverse SMA
- GPRS Standard:
 - GPRS Multi-slot: Class 10
 - GPRS Terminal Device: Class B
 - GPRS Coding Schemes: CS1 to CS4

LAN Interface

- Ethernet: 10/100 Mbps auto sensing
- No. of Ports: 1
- Port Connector: RJ45
- Protection: Built-in 1.5 KV magnetic isolation

Serial Interface

- Interface: RS-232/422/485, software selectable
- No. of Ports:
 - EKI-1321:1 w/ isolation
 - EKI-1322: 2
- Port Connector: DB9 male
- Baud Rate: 50 bps to 921.6 kbps, any baud rate setting
- Parity: None, Even, Odd, Space, Mark
- Data bits: 5, 6, 7, 8
- Stop bits: 1, 1.5, 2
- Flow control: RTS/CTS, DTR/DSR, XON/XOFF, None
- Signals:
 - RS-232: TxD, RxD, CTS, RTS, DTR, DSR, DCD, RI, GND
 - RS-422: TxD+, TxD-, RxD+, RxD-, GND
 - RS-485: Data+, Data-, GND
- Protection: 15 KV ESD for all signals

Software

- Utility: Advantech Serial Device Server Configuration Utility
- Driver support: 32-bit/64-bit Windows 2000/XP/Vista/7, Windows Server 2003/ 2008, Windows CE 5.0, and Linux
- Operation Mode:
 - COM port redirection (Virtual COM)
 - RVCOM (Reversed Virtual COM)
 - TCP/UDP server (polling) mode
 - TCP/UDP client (event handling) mode
 - RFC2217 mode
 - SMS Tunnel
 - IP Gateway with VPN
- Configuration: Web interface, Windows utility
- Protocol: ICMP, TCP/IP, UDP, DHCP Client, Telnet, DNS, SNMP, HTTP, HTTPS, NTP, SNTP, ARP, SSL
- Router/Firewall: NAT, port forwarding

General

- LED indicators:
 - System: Power, Status
 - GSM/GPRS: Signal Strength, GPRS Ready
 - LAN: Link/Active, 10/100M
 - Serial: Tx, Rx
 - Others: SD
 - EKI-1321 Others: Relay, DI

Power

- Power input: 12 to 48 V_{DC} x 2
- Power connector: Terminal block
- Power Consumption:
 - EKI-1321: 8W
 - EKI-1322: 8.5W

Environmental

- Operation Temperature: -30 ~ 65°C (-22 ~ 149°F)
- Storage Temperature: -40 ~ 75°C (-40 ~ 167°F)
- Operating Humidity: 5 to 95% RH

Regulatory Approvals

■ EMC: CE, FCC Part 15 Subpart B (Class A)

1.4 Package Check List

- EKI-1321/1322 GPRS serial device server
- 1 x RS-232 loopback DB9 tester
- Panel mounting bracket
- CD-ROM for utility and manual
- EMI Dia. 10.8mm/L82mm 5 Band GPRS Antenna

Optional Accessory

 OPT1-DB9-AE D-sub 9 (female) to terminal block connector (for EKI-1000 series RS-422/485 use)



Getting Started

2.1 Understanding EKI-1321/1322

The EKI-1321/1322 is network-based, serial device server for connecting RS-232/ 422/485 devices, such as CNCs, PLCs, scales, and scanners, directly to a TCP/IP network. Once connected through EKI-1321/1322, serial device will be able to send and receive data through cellular ISP network like any other network device. It extends traditional COM ports of a PC with access over a TCP/IP network. Through networking, you can control monitor remote serial devices either over a LAN or over the WAN. Since the EKI-1321/1322 is connected through a TCP/IP network, you might need to know some basic facts about networking in order to get the server hooked up correctly.

2.1.1 Product Description

The EKI-1321/1322 is designed to network-enable any RS-232/422/485 serial devices and provides industry-grade hardware and easy-to-use software to make connecting serial devices to an Ethernet network a surprisingly simple process. These units immediately upgrade your existing serial devices for integration into the Internet world. The EKI-1321/1322 features a lot of powerful functions such as: high speed data transfer, access-control, auto-detection of all EKI series products, remote connection from different network domain, remote firmware download, and more.

After the simple installation steps to attach your network and serial device to the appropriate connectors on the serial device servers and driver installation, you will be able to communicate with the serial devices via its own application software and with the EKI serial device server. COM port redirector, TCP server mode, TCP client mode, UDP server mode, UDP client mode, RFC2217, SMS Tunnel and IP Gateway mode are all different schemes to make a serial connection across using one or more Serial device server.

EKI-1321/1322 has GSM/GPRS transceiver in addition to its serial and Ethernet port. Each serial port is connected to the serial communication port of a device. The GSM/ GPRS transceiver connects to another device through ISP cellular network.



Figure 2.1 Cellular Network Connection

2.1.2 COM Port Redirector (Virtual COM Port)

Advantech Serial Device Server Configuration Utility is a serial COM port redirector that creates virtual COM ports and provides access to serial device connected to Advantech serial device server. You can configure the serial device server and enable the Virtual COM port using one integrated utility. Advantech Serial Device Server Configuration Utility allows you to configure Microsoft applications to communicate with network enabled serial device servers as easily as if they were physically installed in or directly connected on the PC.

The Advantech redirector can create up to 255 virtual COM ports. Application on the host can open virtual COM port to access the serial device servers at the same time. The redirector will handle each active virtual COM port as a separate TCP connection to Advantech serial device servers.



Figure 2.2 COM Port Redirector

2.1.2.1 Normal Mode

The Advantech redirector connects the Advantech serial device servers while an application open the COM port and disconnects from the Advantech serial device servers when the application closes the COM port. The redirector uses TCP network connections to the Advantech serial device server to gain the access to the connected serial devices.

2.1.2.2 Multi-Access Mode (Shared COM port mode)

Most of serial devices are connected directly and physically to the PC serial ports via a cable. The operation system, ex. Windows XP, provides the COM ports that user's application can access, and control the serial device through the serial cable. This means that the serial device can be connected to one host and only one application on this host can handle input, output and control operation on this device.

If you want to run more than one applications to use a serial device, you can employ EKI serial device servers that provide a virtual COM port for a host or multi-hosts on an Ethernet network. EKI serial device server is located between hosts and serial devices. Each serial port on the EKI serial device server can allow max. of five host connections through cellular WAN. There are two major operation modes for Multi-Access Mode. First one is **broadcast mode**; EKI serial device server handles a command from one application and replies the data from the serial port to all applications that are connecting this serial port. Another is **polling mode**; EKI serial device server handles the command from one application and replication and reply to this application only. Query from other applications must be queued and wait for current process completing.



Figure 2.3 Multi-Access Mode

By using a serial device server to share serial device, you eliminate the separate serial lines and serial devices that can be attached to individual hosts. Collecting the data from these serial devices become more easily and more effectively.

2.1.2.3 Reversed Virtual COM Port Mode (RVCOM)

Sometimes, the EKI serial device server has a dynamic IP address, or even a private IP address. The host PC can't connect to the device directly. With the RVCOM function, the EKI serial device server can connect to a specific PC when booting up. That can help the end devices easily cross the Ethernet barrier.

When the application opens, the RVCOM port and the connection between host and device is not yet established, the open COM port action still will return success. And the write action will always be successful and the read action will not trigger or just no data. The situation is similar to the COM port that doesn't connect to any serial device.

After the EKI serial device server is established, the Ethernet connection, the behavior is similar to VCOM mode.

2.1.3 TCP Server Mode

In TCP server mode, you might initiate the TCP connection from host to EKI serial device server. This operation mode support max. five simultaneous connections for each serial port on EKI serial device server from one host or several hosts, however multi-hosts collect the data from one serial port at the same time



Figure 2.4 TCP Server Mode

2.1.4 TCP Client Mode

In TCP Client mode, the TCP connection will be established from EKI serial device server. This operation mode supports maximum four simultaneous connections for each serial port on EKI-1321/1322 to one host or several hosts. You should configure the IP address and TCP port number of the network hosts which the EKI serial device server connect to using Advantech Serial Device Server Configuration Utility. After configuration, when EKI serial device server receives the data from serial port, the device server will employ the connection to hosts which are configured.



Figure 2.5 TCP Client Mode

2.1.5 SMS Tunneling Mode

Two native serial devices can communicate over an Ethernet network without any intermediate host PC and software programming. SMS Tunneling is very simple to use. You can use Advantech Serial Device Server Configuration Utility to configure SMS Tunnel Mode can be used to update the message on a remote display panel, place refill orders for vending machines, maintain remote rental equipment, or even help create an SMS alarm by directly transforming text, binary, or unicode data from a legacy device to short messages.



Figure 2.6 SMS Tunneling Mode

2.1.6 UDP Server/Client Mode

UDP is used primarily for broadcasting messages over a network. In the UDP server mode, EKI-1321/1322 access max. of 8 hosts' UDP message. In the UDP client mode, EKI serial device servers transmit UDP message to max. of 4 hosts simultaneously.

2.1.7 RFC2217 Mode

RFC2217 mode is similar to virtual COM mode in that a driver is used to establish a transparent connection between a host computer and a serial device by mapping the serial port on EKI-1321/1322 device to a local COM port on host computer. RFC2217 defines general COM port control options based on the Telnet protocol. Third party drivers supporting RFC-2217 are widely available on the Internet and can be used to implement virtual COM mapping to the serial port of your device.

2.2 Hardware

In this section, we will give you an overview of EKI-1321/1322 hardware and installation.

2.2.1 LED Indicators

There are LEDs display the power status, network status, and serial communication status located on the front panel of EKI-1321 and EKI-1322, each of them has its own specific meaning as below.

Table 2.1:	EKI-1321/1322	LED Indicators				
LED Name	LED Color	LED Description				
PWR1	Green Steady On	Power 1 is on				
Signal	Orange Steady On	RSSI is better than -51 dBm				
Strength 3	Off	Power 1 is off and RSSI signal strength is poor than -51 dBm				
PWR2 Signal	Green Steady On	Power 2 is on				
Strength 2	Orange Steady On	RSSI is better than -109 ~ -51 dBm				
	Off	Power 2 is off and RSSI signal strength is poorer than -109 dbm				
GPRS	Green Steady On	GPRS network is ready				
Ready Signal Strength 1	Orange Steady On	RSSI is poorer than -109 dBm				
	Off	GPRS network can't be used				
Status	Orange Steady On	Detect signal strength and try to dial-up ISP network				
	Green Steady On	Already dial-up and get a IP Address from ISP provider (GPRS connection is ready)				
Link/SD	Green Blinking	Ethernet port is transmitting or receiving data				
	Orange Steady On	SD Card is inserted				
10/100M	Green Steady On	Ethernet has the good link for 100Mbps				
	Off	Ethernet has link to 10Mbps or no link				
P1 Tx/Rx	Green Blinking	Serial port is transmitting data				
	Orange Blinking	Serial port is receiving data				
	Off	No data is transmitted or received through the serial port				
P2 Tx/Rx	Green Blinking	Serial port is transmitting data				
	Orange Blinking	Serial port is receiving data				
	Off	No data is transmitted or received through the serial port				

2.2.2 Dimensions (Units: mm)

2.2.2.1 EKI-1321 and EKI-1322







Figure 2.8 Side View of EKI-1321/1322



Figure 2.9 Back View of EKI-1321/1322



Figure 2.10 Top View of EKI-1321/1322





EKI-1322 Figure 2.11 Bottom View EKI-1321/1322

2.3 Connecting Hardware

Next, we will explain how to find a proper location for your EKI-1321/1322, and then explain how to connect to the network, hook up the power cable, and connect to the EKI-1321/1322 serial port.

2.3.1 Choosing the Location

Due to its versatility and innovative design, EKI serial device server can be:

- Fixed to a panel/wall mount
- Fixed to a DIN-rail.

2.3.2 Wall/Panel Mounting

The EKI-1321/1322 can be attached to a wall or a panel using the included metal brackets. Each bracket comes with two screws; and then you can install the device firmly via the components, please see the figure as below.

2.3.2.1 Wall Mounting





Figure 2.12 Attach the Wall Mounting Bracket

2.3.2.2 Panel Mounting





Figure 2.13 Attach the Panel Mounting Bracket

2.3.3 DIN-rail Mounting

You can mount the EKI-1321/1322 on a standard DIN rail. The DIN-rail kit is screwed on the serial device server when out of factory. If the DIN-rail kit is not screwed on the serial device server, use the three screws to attach the DIN-rail kit on the serial device server first.





Figure 2.14 Attach to DIN-rail

2.3.4 GPRS Connection

EKI-1321 and EKI-1322 operate in the cellular GSM/GPRS environment, which access the Internet or intranet through GSM/GPRS network. Use the Ethernet interface to connect to device first. Then you can configure the setting of WAN configuration and you can build up the connection between the GSM/GPRS network and the EKI-1321 and EKI-1322

You can check the signal access strength with the GSM/GPRS signal strength LED indicators. Adjust the antenna of the EKI serial device server to optimize communication quality.

2.3.5 Power Connection

The EKI-1321/1322 supports dual 12 to $48V_{DC}$ power inputs.



Figure 2.15 EKI-1321 Power Connector



Figure 2.16 EKI-1322 Power Connector

You can connect an alarm indicator, buzzer or other signaling equipment through the relay output.

2.3.6 Serial Connection

EKI-1321/1322 provides one or two ports DB9 (male) connectors. RS-232/422/485 pin assignments as below:



Table 2.2	: EKI-132′	1/1322	2 Seri	al Pin Ass	ignmer	nts			
Pin	1	2	3	4	5	6	7	8	9
RS-232	DCD	RX	ТΧ	DTR	GND	DSR	RTS	CTS	RI
RS-422	TX-	-	-	TX+	GND	-	RX+	-	RX-
RS-485	DATA-	-	-	DATA+	GND	-	-	-	-

2.4 Serial Device Server Configuration Utility

Advantech Serial Device Server Configuration Utility integrates device server management and virtual COM port mapping utility. After installation, this utility not only configures the EKI-1321/1322, but also connects and configures the ADAM series and EDG series device servers. Virtual COM port configuration and management was also integrated in this utility. The best improvement, you don't restart the host computer while you setup new virtual COM ports. When you map the virtual COM port, the COM port will enable immediately and show in Windows Device Manager.

In order to use a PC and an Ethernet network to control serial devices connected to the EKI-1321/1322, you must first have a host running Windows 2000/XP/Vista/7. This type of application also requires the host to have an Ethernet card and the TCP/ IP protocol installed. The following are the installation instructions to set up the Serial Device Server Configuration Utility:

Note! Ensure Microsoft .NET Framework 2.0 has been installed on the host PC.



- 1. Insert the Advantech IEDG CD-ROM into the CD-ROM drive (e.g. D:\) on the host PC.
- Use Windows Explorer or the Windows Run command to execute the Configuration Utility setup program. If your CD-ROM is D:\, the path for the setup program will be: D:\ Utility&Driver\Serial Device Server Configuration Utility\Serial_Device_Server_Configuration_Utility_[Version]_Release_[ReleaseDa te].exe
- 3. Upon executing the setup program, the welcome dialogue window will be popup. Press the "Next" button to continue the process.



4. Carefully read the Software License Agreement, and press "Yes" to continue the process.

Advantech Serial Device Server Configuration Utility
License Agreement Please read the following license agreement carefully.
Press the PAGE DOWN key to see the rest of the agreement.
ADVANTECH AUTOMATION CORPORATION LICENSE AGREEMENT YOU SHOULD CAREFULLY READ THE FOLLOWING TERMS AND CONDITIONS! Opening and using the enclosed software for any purpose indicates your acceptance of the terms and conditions of this License Agreement. If you do not agree with the terms and conditions of this license agreement you should return all software, documentation and copy protection keys for a refund. Restocking fees may apply. Advantech Automation Corporation provides this program and licenses, for its use in the United States, Puerto Rico, or internationally. You assume the responsibility for the selection of the
Do you accept all the terms of the preceding License Agreement? If you select No, the setup will close. To install Advantech Serial Device Server Configuration Utility, you must accept this agreement.
K Back Yes No

5. The setup program will specify a default installation path: C:\Program Files\Advantech eAutomation\Serial Device Server Configuration Utility\, press "Install" button to continue the process.

Advantech Serial Device Server Configuration Utility
Ready to Install the Program The wizard is ready to begin installation.
Click Install to begin the installation.
If you want to review or change any of your installation settings, click Back. Click Cancel to exit the wizard.
InstallShield
< Back Install Cancel

6. After setup program has copied all program files to your computer, press "Finish" button for completing the installation process.

Advantech Serial Device S	erver Configuration Utility
	InstallShield Wizard Complete
	Setup has finished installing Advantech Serial Device Server Configuration Utility on your computer.
	< Back Finish Cancel



Utility Configuration

3.1 Configuration Utility Overview

EKI-1321/1322 provides an easy-to-use configuration utility to configure your serial device server through an Ethernet connection. For secure administration, it can also restrict the access rights for configuration to only one host PC to enhance network security. With this secure function enabled, other PCs will not have permission for configuration. After the installation program on the Advantech IEDG Series Driver Utility CD-ROM is finished, the serial device servers will be ready for use and configure.

Advantech Serial Device Server Configuration Utility is an excellent device server management tool. You can connect and configure the local and remote Advantech serial device servers easily. Using this utility, you can:

- Configure the network settings (you can set the IP address, Gateway address, and Subnet mask)
- View and set the serial port parameters (configure operating mode, baud rate, serial port settings and operating mode settings) through web configuration utility.
- Perform administrative functions (export and import the serial device server setting, manage access IP, a descriptive name, upgrade firmware) through web configuration utility

There are four major areas in this new serial device server configuration utility.

1. Device Server List Area:

All devices will be searched and listed in this area. You can arrange different favorite group and virtual COM ports.

2. **Device Server Information Area**: Click on the serial device server or move cursor to the serial device server, the related information will be shown on this area.

3. Configuration Area:

Click on the item on the Device Server List Area, the configuration page will display on the area.

4. Quick Tool Area:

Useful management functions shortcut.

🗟 Advantech Serial Device Ser	ver Config	uration Utility					
File View Management Tools Hel	p						
🎲 🌂 🌌 🗟 🔍 að			4				
■ ■ Serial Device Servers ■ ▲ ADAH-4570L ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ <t< td=""><td>Summary S Basic Info Type Name EK</td><td>System Accessible Mon mation EKI-1352 I-1352-AGE63C nformation</td><td>Version</td><td>1.2</td><td>D</td><td></td><td></td></t<>	Summary S Basic Info Type Name EK	System Accessible Mon mation EKI-1352 I-1352-AGE63C nformation	Version	1.2	D		
Favorites	Deat	Ture	LID A HA		Cohumbhlash	Defecti Celevier	-
Serial Forts	WLAN 1	DHCP + Auto-IP	172.18.0	5.92	255.255.255.128	172.18.6.126	
	Port	Mode	Status	Host IF			-
Serial Port 1 B600 bps, N81 No flow control	Port 1 Port 2	Virtual Com Mode Virtual Com Mode	Idle Idle	None None			_
2 Wednesday, December 10, 2008 2:11	Apply.	Undo				F	

3.2 Discovering Serial Device Servers

3.2.1 Auto Searching

Advantech Serial Device Server Configuration Utility will automatically search all the EKI, ADAM and EDG series device servers on the network and show them on the Device Server List Area of the utility. The utility provides an auto-search function to show your device(s) by simply executing the configuration utility program from the Start Menu as follows: *Start Menu --> All Program --> Advantech eAutomation --> Serial Device Server Configuration Utility*

```
🕋 Advantech e Automation 🔹 🕨 🛗 Serial Device Server Configuration Utility 🔸 🔯 Serial Device Server Configuration Utility
```

From here all device on the same network domain will be searched and display on Device Server List Area. You can click on the device name to show the features of the specific device. Click on the "+" before the model name, and the utility will expand the tree structure to show the individual device name. Click on the "-" before the model name, and the utility will collapse the tree structure.



For Example, EKI-1322 in this figure is shown "EKI-1322-A38634" after expanding the tree structure.

Note When you run the Configuration Utility for the first time, the default device name is "MAC ID". In this case, the device name "EKI-1322-A38634" means the device "MAC ID" is "00 D0 C9 A3 86 34. You can change the default device name in System Tab of Device Properties.

Select the device in this sub-tree. The first tab on the "Configuration Area" shows the summary of "Basic Information" included device Type, version, and name, "Ethernet Information", and "Serial Port Information". In the serial port information frame, it displays the operation mode, status and connected host IP.

Advantech Serial Device Serve	er Configur	ation Utility					9 - 2
		ng 💿 🔁					
Serial Device Servers EKI-1322 EKI-1322-A38534 Favorites Serial Ports Virtual Com Ports	Summary Basic Information Type EKI-1322 Version 1.84 Name EKI-1322-A38634 Ethemet Information						
2011 1	Port Eth 1	Type Static IP	IP Address Subnet Mask D 10.0.0.1 255.0.0.0 0			Default Gateway 0.0.0.0	
	-Serial Port Information						
	Port Port 1 Port 2	Mode Virtual Com Mode Virtual Com Mode	Idle Idle Idle	None None	2	k	
-	Apply	Undo					
2012年2月21日 下午 04:29:43						Г	

Click on the "+" before the device name, and the utility will expand the interfaces on this device server.



Click on each item, you will entry the configuration page to change the setting. The configuration will be introduced on following sections.

🔯 Advantech Serial Device Serve	er Configuration Utility	
<u>File V</u> iew Management To	ols <u>H</u> elp	
File View Management To	ols Help Basic Launch Browser MAC Address 00.D0.C9:A3:86:34 Static IP Address 10.0.0.1 Subnet Mask 255.0.0 Default Gateway DHCP Advanced Setting DHCP Timeout(s) 180 DNS Setting Primary DNS Server 00.0.0	
2012年2月21日 下午 05:00:12	Secondary DNS Server 0.0.0	

3.2.2 Clear Device List and Search Again

You can click the button on the "Quick Tool Area"; utility will clear all list device servers in the Device Server List Area and re-search again. Don't use this function frequently. The warning message will be pop-up when you double click this button.

Please do not refresh so frequently.
確定

You can click the **button** on the "Quick Tool Area"; utility will search serial device server on local LAN.

3.2.3 Manual Appending

Using "Add IP address to Favorite" or "Search a Range of IP addresses" function, you are able to add one device or group of devices to "Favorites". These devices can locate on local network domain or other network domain.

🔯 Advantech Serial Device Servi	er Configuration Utility	
<u>File View Management To</u>	ols <u>H</u> elp	
Serial Device Servers EKI-1322 Full EKI-1322-A38634 Favorites Serial Ports System Serial Ports Virtual Com Ports	Basic Launch Browser MAC Address 00:D0:C9:A3:86:34 Static I Address 10.0.0.1 Subnet Mask Default Gateway Input IP address DHCP Advanced S DHCP Timeout(s) OK Cancel DNS Setting Automatic Primary DNS Server 0.0.00 Secondary DNS Server 0.0.00	
2012年2月21日 下午 05:01:38		

K Advantech Serial Device Serve	er Configuration Utility	-
<u>File View Management Too</u>	ols <u>H</u> elp	
Serial Device Servers EKI-1322 H EKI-1322-A38634 Fevorites Serial Ports System Serial Ports Virtual Com Ports	Dasie Launch Browser MAX Address D0:D0:C9:A3:86:34 Static IP Address 10:0:0.1 Subnet Mask Please input a vaild IP range Default Gatewe DHCP Adva DHCP Timed OK Cancel Automatic Primary DNS Server 0:0:0	
	119919 03810	
2012年2月21日 下午 05:04:04		

3.3 Network Settings

This section explains how to configure the EKI-1321/1322 series network using this utility so that it can communicate over a network with serial devices.

Click on the "+" before the model name (e.g. EKI-1322), and the utility will expand the tree structure to show the individual device name. And click on the "+" before the device name, and the utility will expand the interfaces on this device server. Select the Ethernet interface.

🔯 Advantech Serial Device Server	Configuration Utility	
<u>F</u> ile <u>V</u> iew Management Too	ls <u>H</u> elp	
Advantech Serial Device Servers File View Management Too Serial Device Servers Serial Device Servers Favorites Serial Ports System Serial Ports Virtual Com Ports	Configuration Utility Is Help Basic Launch Browser MAC Address 00:D0:C9:A3:86:34 Static IP Address 10:0.0.1 Subnet Mask 255:0.0.0 Default Gateway DHCP Advanced Setting DHCP Timeout(s) 180 DNS Setting Automatic Primary DNS Server 0:0.0 Secondary DNS Server 0:0.0	
	Apply Undo	

MAC address:

The MAC address is for the local system to identify and locate each serial device servers. This MAC address is already set before delivery from factory, hence no need for further configuration.

IP address, Subnet Mask, Default Gateway:

You can choose from four possible IP Configuration modes --- Static IP, DHCP + Auto-IP, BOOTP + Auto-IP, and DHCP + BOOTP + Auto-IP.

Launch Browser	
MAC Address	00:D0:C9:A3:85:17
Static IP	
Static IP DHCP + Auto-IP Bootp + Auto-IP DHCP + Bootp + Auto-	IP
Default Gateway	
—DHCP Advanced Setti	ng
—DHCP Advanced Setti DHCP Timeout(s)	ng
-DHCP Advanced Setti DHCP Timeout(s) -DNS Setting	ng
-DHCP Advanced Setti DHCP Timeout(s) -DNS Setting Automatic	ng 10
DHCP Advanced Setti DHCP Timeout(s) DNS Setting Automatic Primary DNS Server	ng 10 •

Static IP

User defined IP address, Subnet Mask, and Default Gateway.

DHCP + Auto-IP

DHCP Server assigned IP address, Subnet Mask, Default Gateway, and DNS.

BOOTP + Auto-IP

BOOTP Server assigned IP address.

DHCP + BOOTP + Auto-IP

DHCP Server assigned IP address, Subnet Mask, Default Gateway, and DNS, or BOOTP Server assigned IP address. (If the DHCP Server does not respond)
DNS Setting

In order to use DNS feature, you need to set the IP address of the DNS server to be able to access the host with the domain name. The EKI-152X series serial device server provides Primary DNS Server and Secondary DNS Server configuration items to set the IP address of the DNS server. Secondary DNS Server is included for use when Primary DNS server is unavailable.

DHCP Advanced Setting

When you enabling DHCP protocol to get IP address, it will be waited DHCP server to give IP within DHCP timeout. The default value is 180 seconds.



When you have finished the configuration of these settings for each category, please press the "Apply" button in order to make these settings effective on the Serial Device Server. (Will reboot your Serial Device Server immediately)

EKI-1321/1322 User Manual



Setting COM Redirector

4.1 Setting COM Redirector (Virtual COM port)

Advantech COM port mapping software is a serial COM port redirector that creates virtual COM ports and provides access to serial devices connected to Advantech serial device servers. Your serial device applications can communicate with serial devices connected to Advantech serial device servers without software changes.

Since the virtual COM ports work like standard Windows COM ports, your application software sees no difference between a local serial device and one connected to a Advantech serial device server.

COM redirector utility and Virtual COM port Management utility are integrated into one utility with same GUI. Advantech Serial Device Server Configuration Utility can create all Virtual COM ports using "Auto Mapping" function. You can map the Virtual COM port by yourself.

4.1.1 Auto Mapping

Right click the serial device name on the sub-tree of Device Server List area and select the "Auto Mapping" function.



The serial ports that can be assigned to virtual COM will be shown in this window. Select the serial ports you wish to map or click the <Select All> button and press <Map Selected Ports> button. The selected serial ports will be mapped to virtual COM ports in sequential order..

elect Address 1	Address 2	Device Port	System Port	1
172.18.3.147		Port 2		
Select All Clear All		Map S	elected Ports	Close

The COM ports in the "Virtual Com Ports" listing are now available for use by Windows applications.



4.1.2 Manual Mapping

Right click the serial device name on the sub-tree of Device Server List area and select the "Manual Mapping" function.



ADAM series, EDG series, and EKI wireless series have only one IP address. Select the serial port on the device server and the host COM that you want to set. Press <Map it> to establish the virtual COM port on the host.

Device Type	EKI-1322
Device	
Address 1 172.1	.8.3.147 👱
Address 2	<u>.</u>
Serial Port Port	•
Host	
COM Port COM	11 💌
🔽 Auto Reconnect	RVCOM Mode
Map it	Close

4.1.2.1 Auto Reconnect Property

Sometimes, the connection between Advantech serial device server and HOST is interrupted by network traffic or powered-off by accident. In such a situation, the host has to reconnect to Advantech serial device server. The function "Auto Reconnect" is for this purpose, if the Advantech serial server loses the connection to its host, the COM redirector will try to re-establish the connection while the host's AP access the virtual COM port. The COM redirector DOES NOT re-establish the connection automatically. When the connection is working again, the host's commands will be automatically received by the Advantech serial device server again. Reconfiguration is not necessary, so this function enhances the reliability of the system.

If the function is disabled, the connection cannot be re-established again unless the COM redirector or host is restarted.

EKI series has two Ethernet ports. You can select two Ethernet port to establish two Ethernet connections with one virtual COM port. It means that COM redirector will use one connection with the COM port on device server to communicate. If this connection failed, COM redirector will establish another Ethernet connection to communicate with device. The switch time will be 3 seconds ~ 5 seconds depending on the network traffic and host status.

4.1.2.2 RVCOM Mode

When enabling this option with setting EKI device in the same operation mode, the device will connect to specific host when device is ready. Before the device ready, user still can use the mapped RVCOM port as usual, the com port but without cable connected.

4.1.3 Manual Direct Mapping Virtual COM Port

Click the **I** button on the Quick Toolbar, you can add a target by selecting the Device Type and inputting the IP address without physically connecting the serial device server to the network.

Device ————	
and the second	
MAC 1	
Address 1	
Serial Port 1	•
Host	
COM Port COM 1	•
🔽 Auto Reconnect 🔲 RVCOM Mode	
Map it Close	1

4.1.4 Remove the Virtual COM Port

If you want to remove the virtual COM port, you can remove them one by one or group remove ports.

4.1.4.1 Individually Remove

Right click on COM port you have mapped and select "Remove This Port".



4.1.4.2 Group Remove Port

Right click on Virtual Com Ports on Device Server List Area and select "Group Remove Port", you can choose which ports you want to remove.



Index	Device Type	Address 1	Address 2	Device Port	Auto Reconnect
COM8	EKI-1322	172.18.3.147		Port 1	True
СОМ9	EKI-1322	172.18.3.147		Port 2	True



Web Configuration

5.1 Overview

EKI-1321/1322 serial device server can be configured through a web interface. By using a standard web browser, the same procedure as with the Windows configuration utility can be used. In the browser's address field, enter the IP Address of your EKI-1321/1322 serial device server. The default IP setting is 10.0.0.1, but you should use the IP which you have previously assigned for this device. Once the IP is entered, you will be presented with the following windows.

	-	
1.2.7	112	
	_	1
-		н

Before using the web-based configuration, make sure your host PC Ethernet network IP domain is as same as the serial device server, or it can establish the TCP connection with the serial device server.



It is recommended that you use Microsoft Internet Explorer 7.0 or greater.

5.2 Accessing the Web Page

By configuration utility



By Browser ADVANTECH ICOM tech co Expand | Collapse Welcome to DDNS We provide following function to configure EKI-1322 NAT OpenVPN Configuration System Ethemet Configuration a device name, device description, firmware message Eth 1 GPRS/3G Port Configuration Port Configuration a UART Configuration : baud rate, panty bit, data bits, stop bits, serial type, flow control 1 Manitor . Mode Configuration : virtual COM port mode, control mode(TCP/UDP), data mode(TCP/UDP) Alarm LogFile Network Configuration . IP address, netmask, default gateway and MAG address Change Password Export Monito Import monitor port data C Reboot

5.3 System Configuration

You can change the Device Name/Device Description, time and time zone and enable/disable the configuration methods on this page. The configuration methods include Web, Telnet and SNMP.

		www.advanteeh.com
oand Collapse	System Confi	guration
tome	Firmware version:	1.88
System	Device Name	
V DDNS V NAT OpenVPN Configuration	Device Description	*
Ethernet Configuration	Web	© Disable 🔹 Enable
P GPRS/3G	Telnet	© Disable . Enable
Port Configuration	SNMP	🕫 Disable 🔹 Enable
Monitor	Time Zone	(GMT)Casablanca,Montovia 👻
Alarm	Local Time	1972 / 1 / 19 0 : 13 : 17 Modify
LogFile	Daylight Saving	Disable Enable
Change Password	Begin Time	/ Date(MM/DD)
Import	End Time	/ Date(MM/DD)
Reboot	Time Server	
	Save	

5.4 DDNS Configuration

When the EKI-132x receives IP address from DHCP server, remote servers will be unable to access it using a fixed IP address. With DDNS, a remote server can access the EKI-132x using its domain name of its IP address.

Currently, the EKI-132x supports DNS service as provided by DynDNS. For detailed information, please visit <u>https://www.dyndns.com</u>

ADVANTECH ÍCom		
Expand Collapse	DDNS Configur	ration
System	DDNS Provider	www.dyndns.com 👻
DDNS	user name	admin2028
NAT	password	advantech
Configuration	DDNS Alias	advantecher.dyndns.com
Port Configuration	Save	
Monitor		
Alarm		
LogFile		
Export		
timport		
Reboot		

DDNS Provider (default=www.DynDns.org): Currently, www.dyndns.org is the only option available for Server address.

Username: This is the user name used for update authentication.

Password: This is the password used for update authentication.

DDNS Alias: In this field, use the name that you created on www.dyndns.com. The EKI-1321/1322 will update the DynDNS server with this host name.

5.5 NAT Configuration

This technique can allow an external user to reach a port on a private IP address (inside a LAN) from the outside via a NAT-enabled IP gateway (NAT original is disable). You configure the NAT setting in this web page directly.

ADVANTECH ÍCom						F
Expand Collapse	NAT Config	gura	tion			
Home System	Default Gateway		enable v	a VPN 👻		
DDNS	Virtual Server Num	iber	Virtual	TCP Server Config	uration	
OpenVPN Configuration Ethernet Configuration	1 LocalPort 1 8000	Vi	rtual Se	rver IP address 1		Port 1
Port Configuration		VI	Firewa	Il Rules Configuratio	on	Port 2
Alarm	Number Of Rules	DROP -	2 -			
Change Password	Source	ANY 🔻		IP 1		
Beboot	Destination Rule 2	ANY - DROP -		IP 1		
	Source	ANY 🗸		IP 2		
	Destination Save	ANY -		IP 2		

Default Gateway (default=Disable): This function allows remote users to access the Host or FTP services via a public IP address, and automatically redirects them to local servers in the LAN.

If the function is disabled, the connection can not be re-established again unless the COM redirector or host is restarted.

Virtual TCP Server Configuration

LocalPort: is the port being used by the application on the host within your local network.

IP Address: Enter the IP address of the host on your local network that you want to link the incoming service to.

Port: The public port is the port seen from the Internet side. Public ports cannot be set to ports used by OP modes (950, 966, 4001, ...).

Firewall Rules Configuration: This function allows you to configure firewall feature filters out unrecognized packets to protect your LAN network when computers networked with the EKI-132x are hidden from public view. If you wish, you can make some of the LAN computers accessible from the Internet by enabling NAT. Depending on the requested service, the EKI-32x redirects the external service request to the appropriate server within the LAN network.

5.6 **OpenVPN Configuration**

To provide the secure communication links when accessing a private network from the public Internet . With the help of VPN, cellular devices acting as a VPN client can initiate a connection with a VPN server.

ADVANTECH ICom		F
Expand Collapse	OpenVPN TU	N Configuration
System	OpenVPN status	Disable 👻
DDNS	Protocol	UDP -
NAT	Cipher	BF-CBC(default) •
OpenVPN Configuration	Certification Mode	CRT/Key Pair 🗸
Configureation	ServerIP	
CERT	ServerPort	0
E KEY	UserName	
Ethernet Configuration	Password	
Port Configuration		Current Status
Monitor	IP 1	Currently unavalible
	Save	
Change Password		
Export		
import 🖉		
Reboot		

OpenVPN Configuration: configure the VPN server information and import the CA/ CERT/KEY file in this web page.

OpenVPN Status: Enable or disable the VPN tunnel function.

Protocol: UDP or TCP protocol.

Cipher: setup the cipher mode for VPN tunnel.

Certification Mode: Select the type of certification mode for VPN tunnel policy to be used.

Server IP: Enter the IP address or hostname of the remote VPN server endpoint.

Server Port: Enter port number of the remote VPN server endpoint.

User Name: This is the user name used for update authentication with remote VPN server endpoint.

Password: This is the password used for update authentication with remote VPN server endpoint.

5.7 Ethernet Configuration

5.7.1 Eth1 Configuration

Eth1 page is where you assign the EKI-132x IP address, netmask, Gateway and other parameters for the Ethernet interface.

ADVANTECH ICOM	1			E
Expand Collapse		Eth 1 Config	uration	
Home				_
System		Mode	Statuc IP -	
DDNS		MAC Address	00-D0-C9-A3-85-58	
NAT		IP Address	172.19.1.191	
OpenVPN Configuration		Subnet Mask	255.0.0.0	
CA Configureation		Default Gateway	255.255.255.255	
CERT	Е	DNS	Automatic Specific Specifi	
E KEY		DNS 1		
Ethernet Configuration		DNS 2		
Eth 1		DHCP Timeout	180	
GPRS/3G Port Configuration			Current Status	
Monitor		IP 1	172.19.1.191	
🗉 🗐 Alarm		IP 2	fe80::2d0:c9ff:fea3:8558	
🗐 LogFile		Save		
Change Password				
Export	+			

Mode (default=Static): You can choose from four possible IP configuration modes.

Option	Description
Static IP	User defined IP address, Subnet Mask, and Default Gateway.
DHCP/Auto-IP	DHCP Server assigned IP address, Subnet Mask, Default Gate- way, and DNS.
BOOTP/Auto-IP	BOOTP Server assigned IP address.
DHCP/BOOTP/Auto-IP	DHCP Server assigned IP address, Subnet Mask, Default Gate- way, and DNS, or BOOTP Server assigned IP address. (If the DHCP Server does not respond)
MAC Address	6 bytes MAC address

IP Address (default=10.0.0.1): Enter the IP address that will be assigned to your EKI-132x. All ports on the EKI-132x will share this IP address. An IP address is a number assigned to a network device (such as a computer) as a permanent address on the network. Computers use the IP address to identify and talk to each other over the network. Choose a proper IP address that is unique and valid for your network environment.

Subnet mask (default=255.0.0.0): Enter the subnet mask. A subnet mask represents all of the network hosts at one geographic location, in one building, or on the same local area network. When a packet is sent out over the network, the KI-132x will use the subnet mask to check whether the desired TCP/IP host specified in the packet is on the local network segment. If the address is on the same network segment as the EKI-132x, a connection is established directly from the EKI-132x. Otherwise, the connection is established through the given default gateway.

Default Gateway(default=255.255.255.255): Enter the IP address of the gateway if applicable. A gateway is a network computer that acts as an entrance to another network. Usually, the computers that control traffic within the network or at the local Internet service provider are gateway nodes. The EKI-132x needs to know the IP address of the default gateway computer in order to communicate with the hosts outside the local network environment. For correct gateway IP address information, consult the network administrator.

DNS Settings: In order to use the DNS feature, you need to set the IP address of the DNS server to be able to access the host with the domain name. The EKI-152X series serial device server provides Primary DNS Server and Secondary DNS Server configuration items to set the IP address of the DNS server. Secondary DNS Server is included for use when Primary DNS server is unavailable.

DNS server 1: This is an optional field. If your network has access to a DNS server, you may enter the DNS server's IP address in this field. This allows the EKI-132x to use domain names instead of IP addresses to access hosts.

DNS server 2: This is an optional field. The IP address of another DNS server may be entered in this field for times when DNS server 1 is unavailable.

DHCP Timeout: When you enabling DHCP protocol to get IP address, it will be waited DHCP server to give IP within DHCP timeout. The default value is 180 seconds.

5.7.2 GPRS Configuration

GPRS/3G Configuration: From the left navigation panel, click **Ethernet Configuration ' GPRS/3G** to configure the GSM/GPRS/SMS Settings. The various configuration items are described below

System	Operation Mode	Networking
DDNS		SIM1 Configure
NAT .		Shiri Conngaro
OpenVPN Configuration	SIM1	Enable
Ethernet Configuration	authorisation 1	no autin
GPRS/3G	user name 1	
Port Configuration	password 1	
Monitor	PIN number1	
- Alarm	APN1	internet
Change Password	phone number1	*99***1#
Export	Ping Interval 1	0
1 Import	Ping Target 1	
C Reboot		SIM2 Configure
	SIM2	Disable
	authorisation 2	no awin
	user name 2	
	password 2	
	PIN number2	
	APN2	
	phone number2	*99***1#
	Ping Interval 2	0
	Ping Target 2	
		Current Status
	IP 1	115.81.141.152

Operation Mode: The EKI-132x supports 2 types of operation modes. You may choose from Networking and SMS. The configuration of Network operation mode is described as follow. The configuration of SMS operation mode will be introduced in Chapter 4.8.6.

SIM1/2: Enable/Disable SIM Card 1 or SIM Card 2

Authorization: Select authentication type PAP, CHAP or No Auth

User Name: Enter User Name for your mobile connection

Password: Enter Password for your mobile connection

PIN Number: The pin number of SIM card. The default code is set by the Service Provider. Note that a cell phone must be used to change the PIN. (Warning: if the entered PIN will be wrong, the SIM card will be locked)

APN: Before using the GPRS/UMTS/HSDPA also need APN (Access Point Name) must be added as a modem initialization command.

Phone Number: Use this field to configure the number used to dial out.

Ping Interval: This field is the time interval of the periodically ping function. It can use this field to keep the connection without lost.

5.8 Port Configuration

There are Basic, Operation Mode, and Advanced Settings in the serial port configuration. There are various operation modes that are suitable for different application.

ADVANTECH ICOM			1
Expand Collapse	Port 1 configur Basic Operation Type Baud Rate	Advanced RS232 ~ 9600 ~	
NAT OpenVPN Configuration Ethernet Configuration Port Configuration Port 1	Parity Data Bits Stop Bits Flow Control	None 8 1 None	
Alarm Change Password	Save		
Reboot			

5.8.1 Setting Serial Port Parameters

Type: The EKI-1321/1322 offers three kinds of serial protocols, RS-232, RS-422 and RS-485. You can use any of these three serial protocols according to your requirements.

Port 1	configur	ation
Basic	Operation	Advanced
Туре		RS232 -
Baud Rate		RS232 RS422
Parity		RS485
Data Bits		8 🗸
Stop Bits		1 -
Flow Contro	ol	None 👻
Save		

Baud Rate: The EKI-1321/1322 supports baud rates from 50 to 921.6Kbps. You can use the pull-down list to choose a standard baud rate or directly input any specific baud rate you want.

Port 1 (configur	ation
Basic	Operation	Advanced
Туре		RS232 -
Baud Rate		9600 Image: second
Parity		4 III >
Data Bits		8 -
Stop Bits		1 -
Flow Contro	bl	None 🗸
Save		

Parity: The EKI-1321/1322 provides five options: None, Odd, Even, Space, and Mark.

Port 1	configui	ation	
Basic	Operation	Advance	d
Туре		RS232 -	
Baud Rate		9600	
Parity		None 🗸	
Data Bits		None Odd	
Stop Bits		Even	
Flow Contr	ol	Mark Space	•
Save			

Data Bits: The EKI-1321/1322 provides four options: 5, 6, 7 and 8.

Port 1	configui	ation
Basic	Operation	Advanced
Туре		RS232 -
Baud Rate		9600
Parity		None 👻
Data Bits		8 🗸
Stop Bits		7
Flow Contro	ol	None 🗸
Save		

Stop Bits: The EKI-1321/1322 provides three options: 1, and 2.

Port 1	configui	ation
Basic	Operation	Advanced
Туре		RS232 -
Baud Rate		9600
Parity		None 🗸
Data Bits		8 🗸
Stop Bits		1 -
Flow Contr	ol	1
Save		

Flow Control: The EKI-1321/1322 provides four options: None, XOn/XOff, RTS/ CTS, and DTR/DSR.

Port 1 d	configur	ation
Basic	Operation	Advanced
Туре		RS232 -
Baud Rate		9600
Parity		None 👻
Data Bits		8 🗸
Stop Bits		1 -
Flow Contro	bl	None 🗸
Save		None Xon/Xoff RTS/CTS DTR/DSR

Note!

When you have finished the configuration of these settings for each category, please press the "Save" button in order to make these settings effective on all serial device servers. (Will restart your serial device server immediately)

5.8.2 Setting Virtual COM Operating Mode Parameters

The Advantech serial device servers extend traditional COM ports of a PC to Ethernet access. Through Ethernet networking, users can control and monitor remote serial devices and equipment over LAN or WAN. Advantech serial device servers come with a COM port redirector (Virtual COM driver) that transmits all serial signals intact. This means that your existing COM-based software can be preserved, without modifying to fulfill the needs. The Virtual COM mode allows user to continue using RS-232/422/485 serial communications software that was written for pure serial communication applications.

EKI-1321/1322 comes with COM port redirector (virtual COM driver) that works with Windows 2000/XP/Vista/7 systems. The driver establishes a transparent connection between host and serial device by mapping the IP of Advantech serial device server serial port to a local COM port on the host computer.

Port 1 c	configura	ation	
Basic	Operation	Advanced	
Mode		Virtual COM M	Mode 👻
Host Idle Tim	neout(s)	60	
Response Ti	meout(ms)	0	
Frame Break	(ms)	0	
	Pack conditio	ns (Pack sen	nt immediately when reach 1024 Bytes)
By size			Bytes(1 ~ 1024 Bytes)
By interval			ms(1 ~ 60000 ms)
By end-character			Char Format HEX Char Value
		RVCO	OM Extra Options
RVcom Num	ber	0 🗸	
		Port	t Data Buffering
Media		NONE -	
When Data F	ull	Stop 🗸	
Maximum Bu	Iffer Size	0 (Max	x: 1024, Unit: MiB)
Save			

Host Idle Timeout (10~255 seconds): The "Host Idle Timeout" setting monitors the connection between the host and the device. If the "Host Idle Timeout" set- ting time is reached, the device server will release the resources allocated to the port mapping. This prevents a stalled host from affecting the connected device.



The default value of "Host Idle Timeout" is 60 seconds.

Response Timeout: For normal mode, you need to disable this field. For round-robin mode, you need to enable this field. The detailed configuration is described in following chapter.

EKI-1321/1322 provides Multi-access function through cellular WAN. Allow the maximum of five connections to open one serial port simultaneously. In the mode, all connections have to use the same serial setting. If one serial setting of these connections is different from others, the data communication may operate incorrectly.

There are two kinds of Multi-access function. One is Normal mode; another is Round-Robin mode.

Normal mode: Disabling "Response Timeout" parameter, EKI-1321/1322 will operate in "normal mode". When multiple hosts open the serial port simultaneously, the EKI-1321/1322 only offers control ability to the first connected host but also provides data communication function for others. Each serial port supports up to five simultaneous connections, so multiple hosts can transmit/receive data to/from the same serial port simultaneously. Every host can transmit data to the same serial port, and EKI-1321/ 1322 will also transmit data to every host. But, while multiple hosts transmit data to the same serial port at almost same time (there still have the order of arrival), the received data from serial device (this should be required by the first order of arrival) will be transmitted to the connected hosts simultaneously. This causes hosts receive incorrect data except the host who has the first order of arrival.



This operating mode is suitable for the one major host send the command and others hosts just listen the data from serial port. If two of connected hosts send the command at the same time, it is possible that EKI serial device server will not handle the command and will response the incorrect data.

Round-Robin mode: Enabling "Response Timeout" parameter, the EKI-1321/1322 will operate in "Round-Robin mode". Each serial port supports up to five simultaneous connections, so multiple hosts can transmit/receive data to/from the same serial port simultaneously. Every host can transmit data to the same serial port simultaneously, but EKI serial device server will process the data communication in order. EKI-1321/1322 will process the first host's request and reply the response to the first host. If EKI serial device server receives nothing from serial port after a period of time set by user in "Response Timeout" block, the device server will reply the acknowledgement to the host and then process the next host's request. The cycle time will be increased when you increase either the number of the connected hosts or the value of "Response Timeout".

Frame Break is a very import parameter for Round Robin mode. This parameter is a smart way to reduce inefficient waiting time and EKI-1321/1322 can transmit data more efficiently. Disabling the Frame Break function, EKI-1321/1322 will wait for data until "Response Timeout" setting time is reached. During this period, the commands from hosts will be queued and EKI-1321/1322 just processes this command. Enabling "Frame Break", if the serial port idle is longer than the "Frame Break" period, EKI-1321/1322 will assume the communication is completed and continue the next host's query. This is an efficient way to reduce the waiting time and improve the performance.

Pack Condition: There are 3 types of pack condition by length, time or specific character. "By size": the system will collect the data with fixed size and send out according to your setting. "By interval": the system will collect the data in fixed interval and send out. "By end-character": the system will send out the package when it find the coming of specific character.

RVcom Number: 0 means disable RVcom function. There can have maximum of 5 peers. After EKI-132x get ready, it will connect to the specific targets automatically.

Port Data Buffering: EKI-132x series provide the function of data buffering to avoid the data lost.

Media: There are three types. None is no data buffering. RAM is to buffer the data in RAM storage. SD Card is to buffer the data in SD card if you plug-in the SD card in EKI-132x series devices.

When Data Full: When buffering space is full, you can select to "STOP" or "OVER-WRITE" the buffering data.

MAX buffering size: The storage size will be used for data buffering.

5.8.3 Setting TCP/UDP Server/Client Operating Mode Parameters

EKI-1321/1322 provides various operating modes. Selecting the "USDG Data Mode" as below to change the mode of the port to TCP server/client or UDP mode. Before setting the TCP server mode, you have to check the serial port setting in advance.

Port 1 configuration					
Basic Operation	Advanced				
Mode	USDG Data Mode	•			
Protocol	TCP 🔻				
Data Idle Timeout(s)	60				
Data Listen Port	5300				
Command Listen Port	5400				
Response Timeout(ms)	0				
Frame Break(ms)	0				
	TCP Mode E	xtra Options			
Auto Connect To Peer IP					
	Port Data	Buffering			
Media	NONE -				
When Data Full	Stop 👻				
Maximum Buffer Size	0 (Max: 1024	4, Unit: MiB)			
Pack conditions	(Packet sent imm	nediately when reach 1024 Bytes)			
🔲 By size		Bytes(1 ~ 1024 Bytes)			
By interval		ms(1 ~ 60000 ms)			
By end-character		Char Format HEX Char Value			
By character-timeout					
	Peer for Receiving	g Data			
Peer Number	0 🔻				
Save					

Protocol: TCP or UDP mode

Data Idle Timeout (10~255 seconds): The "Data Idle Timeout" setting monitors the connection between the host and the device. If the "Data Idle Timeout" setting time is reached, the device server will release the resources allocated to the port mapping. This prevents a stalled host from affecting the connected device.

Data Listen Port: The TCP (UDP) port number represents the source port number, and the number is used to identify the channel for remote initiating connec- tions. Range: 1024-65533. If an unknown caller wants to connect to the system and asks for some services, they need to define the TCP (UDP) port to carry a long-term conversation. Each node on a TCP/IP network has an IP address, and each IP address allows connections on one or more TCP port. The well known TCP ports are those that have been defined; for example, port 23 is used for Telnet connections. There are also custom sockets that users and developers define for their specific needs. Each port has its own data listen port to accept connected request of other network device. So, the data listen port can't be set the same value. You can transmit/receive data to/from device via the data listen port.

Command Listen Port: Each port has its own command listen port to accept

connected requests of other network devices, thus the command listen port can't be set the same value. You can use 'AT command' to change the port set- ting via the command listen port. The Command Listen Port must be different from the Data Listen port.

Response Timeout: Please refer to the description in chapter 4.8.2

Frame Break: Please refer to the description in chapter 4.8.2

Auto connect Peer IP: EKI-1321/1322 will connect to TCP/IP which are set at Peers page automatically after boot up.

Pack Condition: There are 3 types of pack condition by length, time or specific character. "By size": the system will collect the data with fixed size and send out according to your setting. "By interval": the system will collect the data in fixed interval and send out. "By end-character": the system will send out the package when it find the coming of specific character.

Port Data Buffering: EKI-132x series provide the function of data buffering to avoid the data lost.

Media: There are three types. **None** is no data buffering. **RAM** is to buffer the data in RAM storage. SD Card is to buffer the data in **SD card** if you plug-in the SD card in EKI-132x series devices.

When Data Full: When buffering space is full, you can select to "STOP" or "OVER-WRITE" the buffering data.

MAX Buffering Size: The storage size will be used for data buffering.

Peers for Receiving Data (max. 16 sets): You can set maximum 16 Ethernet devices which you want to connect. You need to fill out the IP address and Port number of Ethernet devices you want to connect. You also need to fill out the local port, you can choose your prefer local TCP port or key in zere "0" to let EKI-1321/1322 decide itself.

5.8.4 Setting Control Operating Mode Parameters

In controlling mode, the EKI device presents a modem interface to the attached serial device: it accepts AT-style modem commands to connect/disconnect to other networking device. If you want serial device running application program to connect/disconnect to different devices dynamically, you can use controlling mode.

The "Control mode" provides three kinds of modem AT-style commands. The serial devices can use these commands to control the EKI device to connect/disconnect to remote networking device. Thus, intelligent serial devices such as standalone PLC will send/receive data to/from devices one by one via Ethernet.

Port 1 configur	ation
Basic Operation	Advanced
Mode	USDG Control Mode 👻
Protocol	TCP
Data Idle Timeout(s)	60
Data Listen Port	5300
Command Listen Port	5400
Hangup Character	+
Guard Time(ms)	1000
Save	

Please refer to the TCP/UDP server operating mode to setup the Data Listen Port, Command Listen Port, and Data Idle Timeout.

Hangup Character

The default character is "+". After you have connected to another serial device via EKI device, you may need to disconnect. Then you can use the command "+++" to disconnect. To do this leaves your keyboard idle (don't press any keys) for at least several seconds, then press "+" three times. You can set "Guard Time" to define the idle time. Be sure that you have to press "+" over the idle time.

Guard Time

The default value is 1000 ms.

Example: <Guard Time>+++<Guard Time>

Control Mode is designed for use with legacy operating systems, such as MS-DOS, that do not support TCP/IP Ethernet. By connecting one of EKI's serial ports to the MS-DOS computer's serial port, it is possible to use legacy software originally designed to transmit data via modem, but now transmit the data over the Ethernet.

Dial-in (Use TCP connect to serial port of EKI)

EKI listens for a TCP/IP connection request from the remote host. when a TCP connection is coming, there will have prompt string "RING" shows on serial port site. After the system prompting the "RING" string, user can use "ATA" command to accept the connection or just ignore it. After accepted the connection, EKI will enter data mode.

Dial-out (From serial port connect to specific TCP host target)

User can user the AT Command "ATD <IP>#<TCP port>" to connect to a specific TCP target host from serial port. when the TCP connection is accepted by the remote host, EKI will show "CONNECT" string to serial port and enter data mode.

Disconnect from serial port

When EKI is in data mode, user can type the hangup character triple times, such as "+++". EKI will shut down the TCP connection and back to command mode, and shows "NO CARRIER" to indicate the connection has been shut down.

Disconnect from remote TCP connection

When EKI shows "NO CARRIER" on serial port, it means the TCP connection has been shut down. EKI will back to command mode automatically.



The "+++" command cannot be divided. The "+" character can be changed in Hang-up Character, and the guard time, which prefixes and suffixes the "+++" in order to protect the raw data, can be changed in Guard Time (ms). See picture.

AT Commands

EKI supports the following common AT commands used with a typical modem:

AT command	Description	
ATA	Answer	
ATD	Dial up the IP address#Port No.	
ATE	ATE0=Echo OFF ATE1=Echo ON (default)	
ATH	On-hook	
ATZ	Reset and Recall user's settings	
AT&F	Restore factory's Default settings	

Example 1 (Local connect to remote)

AT⊷
OK⊷
له
ATD192.168.1.100#5300+
به
CONNECT
له
/// Data+
NO CARRIER /// Remote

NO CARRIER /// Remote disconnects or send "+++".

Example 2 (Remote connect to local)

```
AT
OK
RING
RING
ATA /// Answer
CONNECT
/// Data ...
```

NO CARRIER /// Remote disconnect or Send "+++"

5.8.5 Setting RFC2217 Operating Mode parameters

RFC-2217 mode is similar to Real COM mode in that a driver is used to establish a transparent connection between a host computer and a serial device by mapping the serial port on the EKI-132x to a local COM port on the host computer. RFC2217 defines general COM port control options based on the Telnet protocol.

Port 1 configuration		
Basic	Operation	Advanced
Mode		RFC2217 Mode
Listen Port 5500		5500
Host Idle Timeout(s) 1		
Save		

Listen Port: This is the TCP port number assignment for the serial port on the EKI-132x. It is the port number that the serial port uses to listen to connections, and that other devices must use to contact the serial port. To avoid conflicts with well known TCP ports, the default is set to 5500.

Host Idle Timeout (seconds): The "Host Idle Timeout" setting monitors the connection between the host and the device. If the "Host Idle Timeout" setting time is reached, the device server will release the resources allocated to the port mapping. This prevents a stalled host from affecting the connected device.

5.8.6 SMS Operating Mode Parameters

Short Message Service (SMS) is a telecommunications protocol that allows sending "short" (160 characters or less) text messages. It is available on most digital mobile phones and some personal digital assistants with built-in wireless capability.

GSM technology offers the benefit of using SMS (short message service) as an easy way to communicate over the mobile network.

Port 1 configuration				
Basic Operation	Advanced			
Mode	SMS Mode 🗸			
	SMS Inco	ming		
Status	Disable 👻			
Cellular phone capacity	0 -			
	SMS Sen	ding		
Encode	Encode Text -			
Cellular phone capacity 0 -				
Pack conditions (P	acket sent immedia	tely when reach maximum bytes)		
By size	By size Bytes(1 ~ 160 Bytes)			
By interval		ms(1 ~ 60000 ms)		
By end-character		Char Format HEX - Char Value		
SMS Encode maximum length Text: 160 bytes Binary: 140 bytes UCS2: 70 bytes Save				

Status (in SMS Incoming): To allow forwarding incoming short message to EKI-132x serial ports as data.

Cellular Phone Capability (in SMS Incoming): Phone number should be specified. **Encode (in SMS Sending)**: EKI-132x support three types of encoding scheme - Text, Binary and Unicode.

Cellular Phone Capability (in SMS Sending): Phone number should be specified.

5.8.7 Advanced Setting

The EKI-1321/1322 serial device server provides the advanced settings for some special applications which need critical time requirements. In normal applications, these settings are recommended not to be set to avoid the unusual action happened.

Port 1 configuration			
Basic Operation Advanced			
Enable Delay Time	0 (ms)		
Ignore Purge			
Disable Character Timeout Detection			
Disable Multiple Connection			
Enable BufferData Size	0		
PortTimeout	0 (ms)		
🗉 RTL	32		
TTL	0		
FCL	4		
FCH	96		
Write to FIFO Size	128		
USDG Advanced Options(Flow Control will overwrite these options)			
RTS Control	On 👻		
DTR Control	On 👻		
Save			

Enable Delay Time (ms)

When you enable the delay time, the serial port will postpone the received data for the time interval you set, and then send the received data to the TCP/IP network.

Ignore Purge

Some application program will purge the serial port while it is the first time opens this serial port. You can ignore the purge command by enable this option.

Disable Character Timeout Detection

Enable this option will disable the serial port character timeout detection.

Disable Multiple Connection

Enable this option will disable the multi-access function, thus the only one TCP connection is allowed on this serial port.

Buffer Data Size

It determines the internal buffer size to queue data to become a packet.

Port Timeout

It determines the time period that received data from serial port will be postponed.

RTL (Receiver Trigger Level)

It determines how often or when the receiver interrupt will be triggered.

TTL (Transmitter Trigger Level)

It determines how often or when the transmitter will be triggered.

FCL (Flow Control Lower Trigger Level)

FCH (Flow Control Higher Trigger Level)

It determines when the transmission will be suspend or resume.

Write to FIFO size

It determines the maximum characters will be wrote into one interrupt.

RTS/DTR Control

You can configure what happen to the RTS and DTR signals when the cellular and Ethernet connection goes down.

N	ote!

These settings are just for some special application cases. We strongly recommend do not enable the advanced settings in normal usage.

5.9 Monitor COM information

5.9.1 Setting information

Go to "Setting" page under Monitor Configuration to view the setting of current Port.

Port 1 S		
Setting	Statistic	ConnectedIP
Operating Mode		Virtual COM M
Baud rate		9600
Data bits		8
Stop bits		1
Parity		None
RTS/CTS		OFF
XON/XOFF		OFF
DTR/DSR		OFF

5.9.2 Statistical information

Go to "Statistic" page under Monitor Configuration to view network statistics.

Port 1 S	Status	
Setting	Statistic	ConnectedIP
Tx Count		0
Rx Count		0
Total Tx Count		0
Total Rx Count		0
RTS		ON
CTS		OFF
DTR		ON
DSR		OFF
DCD		OFF

5.9.3 Connected IP information

Go to "**ConnectedIP**" page under Monitor Configuration to view the IP address of Host connected to EKI-1321/1322.

Port 1 S	Status		
Setting	Statistic	ConnectedIP	
Connected I	>		IP Address
IP 1			
IP 2			
IP 3			
IP 4			
IP 5			
IP 6			
IP 7			
IP 8			
IP 9			
IP 10			
IP 11			
IP 12			
IP 13			
IP 14			
IP 15			
IP 16			

5.10 Alert

On the Alert Settings page, you may configure how administrators are notified by certain system, network, configuration, power, and cellular connection events. Rely on the events, administrators can collect different options for automatic notification. **Mail** refers to send an e-mail to a specified mail address. **Trap** refers to send an SNMP Trap. **Agent** refers to send the SNMP agent setting. **SMS** refers to send a message to a specified phone number.

5.10.1 Setting

ADVANTECH ÍCom						
Expand Collapse	Alarm Setting					
	Mail Server					
Home	Mail Server					
System	From Email address	admin@advantech.com				
DDNS	Email address 1					
OpenVPN Configuration	Email address 2					
Ethernet Configuration	Email address 3					
Port Configuration	Email address 4					
🕮 🛅 Monitor		SNMP Trap Server				
Alarm	Trap Server					
Setting	Trap Version	● v1 ◎ v2c				
Event	Trap Community	public				
LogFile	SNMP Agent Setting					
Change Password	Read Community					
	Write Community					
Reboot	Contact					
	Location					
	SMS alert cellular phone					
	Cellular phone 1					
	Cellular phone 2					
	Cellular phone 3					
	Cellular phone 4					
	Save					

Mail Alarm

The E-mail Alert settings determine how e-mail warnings are sent for system and serial port events. You may configure up to 4 e-mail addresses to receive automatic warnings.

Mail Server: This field is for your mail server's domain name or IP address.

From Mail Address: This is the e-mail address from which automatic e-mail warnings will be sent.

Email Address 1 to 4: This is the e-mail address or addresses to which the automatic e-mail warnings will be sent.

SNMP Alarm

The SNMP Alert settings determine how warnings are sent for system and serial port events through SNMP.

Trap Server: Use this field to indicate the IP address to use for receiving SNMP traps.

Trap Version (default = v1): Use this field to select the SNMP trap version.

Trap Community: Use this field to designate the SNMP trap community.

Read Community: Read community name of your agent.

Write community: Write community name of your agent.

Contact: identify the system contact of your agent.

Location: identify the system location of your agent.

5.10.2 Event

ADVANTECH ICOM						
Expand Collapse	Event Type					
Home	System Even	t				
System	Cold Start	🗖 Mail	🗖 Trap	🗆 Log	SMS	
DDNS	Warm Start	🗆 Mail	🗖 Trap	🗆 Log	SMS	
NAT	Authentication failure	🗆 Mail	🗖 Trap	🗖 Log	SMS	
OpenVPN Configuration	IP address changed	🗆 Mail			SMS	
Ethernet Configuration	Password changed	🗆 Mail			SMS	
Monitor	Ethernet1 link down	🔲 Mail	🗖 Trap	🗖 Log	SMS	
Alarm	Ethernet2 link down	🗆 Mail	🗖 Trap	🗆 Log	SMS	
Setting	DCD changed					
Event	Port 1	🗆 Mail	🗖 Trap	🗖 Log	SMS	
LogFile	Port 2	🗆 Mail	🗖 Trap	🗖 Log	SMS	
Change Password	DSR changed					
Export	Port 1	🗖 Mail	🗖 Trap	🗖 Log	SMS	
import	Port 2	🗆 Mail	🗖 Trap	🗆 Log	SMS	
¥2 Reboot	Save					

In this page, you can configure what kind of events do you want to log or send out the mail/message through the four methods we provided. Currently, we provide system event included of cold start, warm start, authentication failure, IP address/Password change, serial DCD/DSR port change and Ethernet link down information. You can select 4 methods (Mail, SNMP, log file or SMS) to record or send the event messages.

5.11 LogFile

You can select how to handle the system log file. You can download the system log file to local disk or remove the system log file in EKI-132x devices. You also can download the system log file to local and remove it directly.

System Log Fi	le
Download System Log 🗸	Export
Download System Log	
Remove System Log	
Download and Remove System Log	

5.12 Change Password

You can change the serial device server password on here.

Change Password		
New password		
New password again		
Save		

5.13 Reboot

The configuration will take effect after clicking "Save" button. But all configurations will save to flash memory after this reboot step. Press the "Reboot" button and the system will give a reset response. It will take a few seconds to reconnect with the new values.

Reboot!

Warning!! Reboot will disconnect both ethernet and serial connection. Do you want to Reboot now?

Yes



Troubleshooting

A.1 Successful GPRS Connection

The GPRS Dial-Up status is separated into two parts. Those information is shown by the **Status LED** and **GPRS Ready** LED.



e! You can refer to Chapter 2.2.1 LED Indicators



Status LED is represented by

- 1. The Status LED is lit with an orange light. It means the device is detecting signal strength.
- 2. The Status LED is lit with a green light. It means the device tries to dial-up and ask for a IP address from the GPRS ISP network

GRPS Ready LED is represented by

1. The GPRS Ready LED is lit with a steady orange light. It means the device already finished the authentication and the IP address had been received.
A.2 Failed GPRS Connection

If the GPRS connection in the device is failed, the light-up order of the LEDs and time interval between each state is very critical information to check the cause. There are two possible scenarios for failed GPRS connection.

1. If you meet the following scenario, the possible cause is the ping action can not reach to target. We suggest that you can check the content in Ping Target field of GPRS/3G configuration page. We suggest you can change the content to public server, such as www.google.com.



 If you meet the following scenario, the possible cause is authentication failure. We suggest you can check the Authorisation, Username, Password, PIN Number, APN and Phone Number in the GPRS/3G configuration page again. If you are sure those fields you key-in are right, please contact your ISP provider to solve it.



Light-on Steadily for 5 seconds



www.advantech.com

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