



FLIR MODEL IM75

Insulation Tester / MultiMeter

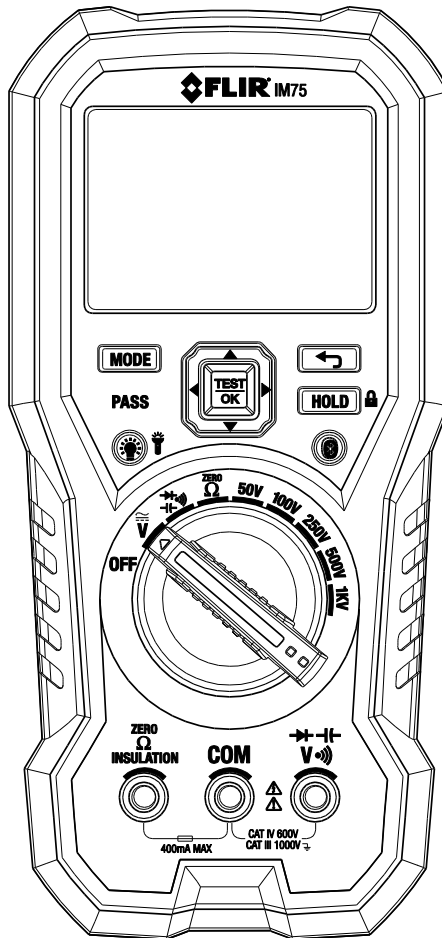


Table of Contents

1. DISCLAIMERS	4
1.1 Copyright	4
1.2 Quality Assurance	4
1.3 Documentation	4
1.4 Disposal of Electronic Waste	4
2. SAFETY	5
2.1 FCC Compliance	6
2.2 Industry Canada Compliance	7
3. INTRODUCTION	8
3.1 Key Features	8
4. METER DESCRIPTION	9
4.1 Meter Sections	9
4.2 Function Switch Positions	10
4.3 Function Buttons, Selector Pad, and Rotary Switch	10
4.3.1 Selector Pad	11
4.3.2 Rotary Switch	11
4.4 Display Description	12
4.5 Display Icons and Indicators	13
5. OPERATION	14
5.1 Powering the Meter	14
5.1.1 Auto Power Off	14
5.2 Manual AC/DC Selection	14
5.3 Auto Range	14
5.4 ‘Smart’ Out-of-Range Warnings	14
5.5 Data Hold and Auto-Hold Modes	14
5.5.1 Data Hold Mode	14
5.6 Voltage Measurements	15
5.7 Insulation Resistance Measurements	15
5.7.1 PI/DAR Test	15
5.8 Earth Bond Resistance Measurements (ZERO Ω)	16
5.9 Continuity Test	16

5.10 Diode Test	17
5.11 Capacitance Measurements	17
5.12 Extended Functionality	18
5.12.1 Selecting Modes	18
5.12.2 VFD Mode (ACV only)	18
5.12.3 Frequency Mode (ACV only)	18
5.12.4 Pass/Fail Mode (COMPARE)	18
5.12.5 Setup Utility	18
5.12.6 Silent Mode	19
5.12.7 Data Recording Mode (99-point)	19
5.13 Keypad Lockout	19
5.14 Streaming Measurement Data using Bluetooth®	20
5.14.1 General	20
5.14.2 Procedure for Camera pairing	20
5.14.3 Procedure for FLIR TOOLS App	20
6. MAINTENANCE	21
6.1 Cleaning and Storage	21
6.2 Battery Replacement	21
6.3 Fuse Replacement	21
6.4 Disposal of Electronic Waste	21
7. SPECIFICATIONS	22
7.1 General specifications	22
7.2 Electrical Range Specifications	23
7.3 Input Specifications	26
8. TECHNICAL SUPPORT	27
9. WARRANTIES	27
9.1 FLIR Global Limited Lifetime Warranty	27
9.2 FLIR Test and Measurement Limited 2 Year Warranty	28

1. Disclaimers

1.1 Copyright

© 2014-2017, FLIR Systems, Inc. All rights reserved worldwide. No parts of the software including source code may be reproduced, transmitted, transcribed or translated into any language or computer language in any form or by any means, electronic, magnetic, optical, manual or otherwise, without the prior written permission of FLIR Systems.

The documentation must not, in whole or part, be copied, photocopied, reproduced, translated or transmitted to any electronic medium or machine readable form without prior consent, in writing, from FLIR Systems.

Names and marks appearing on the products herein are either registered trademarks or trademarks of FLIR Systems and/or its subsidiaries. All other trademarks, trade names or company names referenced herein are used for identification only and are the property of their respective owners.

1.2 Quality Assurance

The Quality Management System under which these products are developed and manufactured has been certified in accordance with the ISO 9001 standard.

FLIR Systems is committed to a policy of continuous development; therefore, we reserve the right to make changes and improvements on any of the products without prior notice.

1.3 Documentation

To access the latest manuals and notifications, go to the Download tab at: <http://support.flir.com>. It only takes a few minutes to register online. In the download area you will also find the latest releases of manuals for our other products, as well as manuals for our historical and obsolete products.

1.4 Disposal of Electronic Waste



As with most electronic products, this equipment must be disposed of in an environmentally friendly way, and in accordance with existing regulations for electronic waste.

Please contact your FLIR Systems representative for more details.

2. Safety

Safety Notes

- Before operating the device, you must read, understand, and follow all instructions, dangers, warnings, cautions, and notes.
- FLIR Systems reserves the right to discontinue models, parts or accessories, and other items, or to change specifications at any time without prior notice.
- Remove the batteries if the device is not used for an extended period of time.






Warning Statements

- Do not operate the device if you do not have the correct knowledge. Formal qualifications and/or national legislation for the electrical inspections can apply. Incorrect operation of the device can cause damage, shock, injury or death to persons.
- Do not start the measuring procedure before you have set the function switch to the correct position. This can cause damage to the instrument and can cause injury to persons.
- Do not change to resistance when you measure the voltage. This can cause damage to the instrument and can cause injury to persons.
- You must disconnect the test leads from the circuit that you did a test on before you change the range. If you do not do this, damage to the instrument and injury to persons can occur.
- Do not replace the batteries before you remove the test leads. This can cause damage to the instrument and can cause injury to persons.
- Do not use the device if the test leads and/or the device show signs of damage. Injury to persons can occur.
- Be careful when you do the measurements if the voltages are more than 25 VAC rms or 35 VDC. There is a risk of shock from these voltages. Injury to persons can occur.
- Do not do diode, resistance or continuity tests before you have removed the power from capacitors and other devices under test during a measurement. Injury to persons can occur.
- Do not use the device as a tool to identify live terminals. You must use the correct tools. Injury to persons can occur if you do not use the correct tools.
- Make sure that children cannot touch the device. The device contains dangerous objects and small parts that children can swallow. If a child swallows an object or a part, speak with a physician immediately. Injury to persons can occur.
- Do not let children play with the batteries and/or the packing material. These can be dangerous for children if they use them as toys.
- Do not touch expired or damaged batteries without gloves. Injury to persons can occur.
- Do not cause a short-circuit of the batteries. This can cause damage to the instrument and can cause injury to persons.
- Do not put the batteries into a fire. Injury to persons can occur.

Cautions

Do not use the device for a procedure that it is not made for. This can cause damage to the protection.

	This symbol, adjacent to another symbol or terminal, indicates that the user must refer to the manual for further information.
	This symbol, adjacent to a terminal, indicates that, under normal use, hazardous voltages may be present.
	Double insulation.



UL listing is not an indication or a verification of the accuracy of the meter

2.1 FCC Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.



WARNING

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

2.2 Industry Canada Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

3. Introduction

Thank you for selecting the FLIR IM75 Insulation MultiMeter. This device is shipped fully tested and calibrated and, with proper use, will provide years of reliable service.

3.1 Key Features

- 4000 count extra-large digital dual display with backlighting
- Auto Range with smart over-range indication
- Auto Hold and Standard Data Hold features
- On-screen menu selection and navigator key drive
- Variable-frequency drive mode (low-pass filter)
- Front panel insulation resistance test voltage selector
- COMPARE feature with front panel color coded PASS/FAIL LED indication
- 0.1% DCV accuracy
- 99-record data record/recall memory
- High power built-in work lights
- Bluetooth® interface
- Safety Category Rating: CAT IV-600V, CAT III-1000V

4. Meter Description

4.1 Meter Sections

1. Courtesy Work lights
2. LCD Display
3. Pass-Fail (green/red) LED
4. Rotary Function Switch
5. Function Buttons (detailed below)
6. Positive (+) probe input jack for Voltage, Capacitance, Diode, & Continuity
7. COM (negative -) probe input jack
8. Positive (+) probe input jack for insulation resistance and earth bond resistance

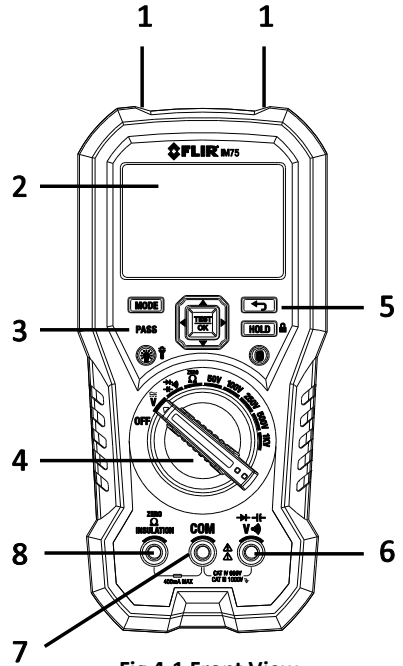
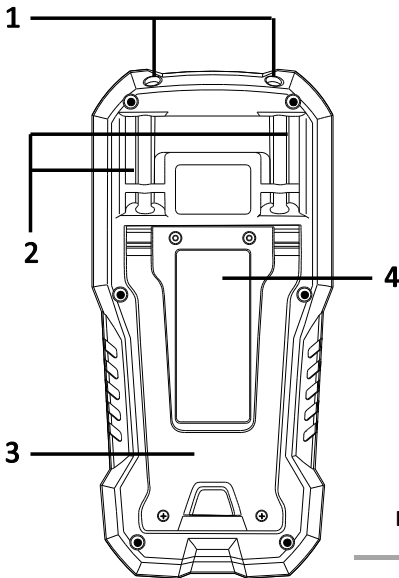




Fig 4-1 Front View










1. Courtesy Work Lights
2. Test Probe Holders
3. Tilt Stand
4. Battery and Fuse Access

Fig 4-2 Rear View

4.2 Function Switch Positions

OFF	The meter is switched OFF and in full power-saving mode.
	The meter can measure voltage (V) through the probe inputs.
	The meter can measure capacitance, diode polarity or continuity through the probe inputs. The type of measurement is chosen by the MODE button.
ZERO Ω	Earth Bond Resistance testing mode.
50V, 100V, 250V, 500V, 1KV: Insulation resistance test voltage selections	

4.3 Function Buttons, Selector Pad, and Rotary Switch

	<ul style="list-style-type: none"> Use this button to change the operating mode of the meter (ex: AC vs. DC) Also selects Insulation Resistance values to compare for PASS/FAIL testing
	<p>Press to HOLD readings on the display during normal DMM measuring modes (see Section 5.5 <i>Data Hold and Auto-Hold Modes</i>). Press and hold for Keypad lockout mode (see Section 5.13 <i>Keypad Lockout</i>).</p> <p>In INSULATION TESTING MODE this button will serve to enable the test lock function for continuous insulation resistance testing. See Section 5.7 Insulation Resistance Measurements for further information.</p>
	Use this Selector Pad to start/stop Insulation Resistance Tests, to enable extended functionality modes, and to navigate mode menu options. Further details provided in Section 4.3.1 <i>Selector Pad</i>
	The Rotary Switch is used to select a measurement function. Details are provided in Section 4.3.2 <i>Rotary Switch</i>
	Press this button to exit an extended functionality mode.
	<ul style="list-style-type: none"> Press this button to enable/disable the display backlight. Press and hold the button for 2 seconds to enable/disable the work light.
	Press to enable/disable METERLiNK® (Bluetooth) communication, see section 5.14 <i>Streaming measurement data using Bluetooth®</i>

4.3.1 Selector Pad

There are five (5) 'soft' function buttons arranged in a square, as shown below. The functions change depending on the sub-function chosen at the time. Generally the arrow buttons are used for navigation and the TEST-OK button is used for selecting an object or starting a test. Detailed information below:



Fig 4-3 Selector Pad

Pressing the **TEST OK** button selects a menu-driven option. The **TEST OK** button is also used to enter the sub-menus for selection screens.

NOTE: When in **INSULATION TESTING MODE** pressing and holding TEST-OK outputs a test voltage (until the button is manually released). In Test Lock mode this button (used in conjunction with the HOLD/LOCK button) is used to Start and Stop continuous Insulation Resistance tests. See Section 5. *Insulation Resistance Measurements* for further details. Do not confuse the Insulation Resistance test lock feature with the Keypad Lockout feature (section 5.13).

The LEFT (←) button scrolls to previous choices in the current level of the menu. When reaching the start of a group of selections, further presses of the LEFT button wraps to the end of the list.

The RIGHT (→) button scrolls to next choices in the current level of the menu. When reaching the end of a group of selections, further presses of the RIGHT button wraps to the start of the list.

The UP (↑) button scrolls to previous selectable options in the current level of the menu. When reaching the start of a group of selections, further presses of the UP button are ignored. The DOWN (↓) button scrolls to previous selectable options in the current level of the menu. When reaching the end of a group of selections, further presses of the DOWN button are ignored.

4.3.2 Rotary Switch

There are nine (9) dedicated Rotary Switch positions:



- **OFF:** The meter is switched OFF.
- **AC/DC VOLTAGE:** The meter can measure voltage through the probe inputs. The type of measurement (AC/DC) is chosen by the MODE button. The default measurement is AC voltage.

- **CAPACITANCE/DIODE/CONTINUITY:** The meter can measure capacitance, diode polarity or continuity through the probe inputs. The type of measurement is chosen by the MODE button.
- **Zero Ω :** The meter can measure earth-bond resistance, through the probe inputs. The measurement unit is Ohms (Ω).
- **50V:** The meter can source a 50VDC TEST Voltage and measure Insulation Resistance through the Zero Ω /Insulation and COM probe inputs.
- **100V:** The meter can source a 100VDC TEST Voltage and measure Insulation Resistance through the Zero Ω /Insulation and COM probe inputs.
- **250V:** The meter can source a 250VDC TEST Voltage and measure Insulation Resistance through the Zero Ω /Insulation and COM probe inputs.
- **500V:** The meter can source 500VDC TEST Voltage and measure Insulation Resistance through the Zero Ω /Insulation and COM probe inputs.
- **1000V:** The meter can source 1000VDC TEST Voltage and measure Insulation Resistance through the Zero Ω /Insulation and COM probe inputs.

4.4 Display Description

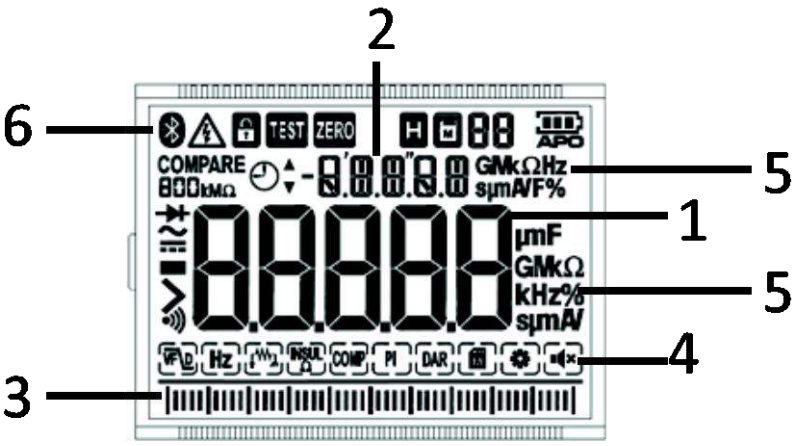



















Fig 4-4 Display snapshot

1. Main display area
2. Secondary display area
3. Bar graph (matches the reading on the main display)
4. Modes of operation (detailed later in this guide)
5. Units of measure for primary and secondary displays
6. Alerts and status icons (detailed below)

4.5 Display Icons and Indicators

	Indicates that Bluetooth® communication is active
TEST	Indicates an Insulation Test in progress and test voltage is present
	Indicates that the measured voltage is greater than 30 V (AC or DC)
H	Indicates that the meter is in Hold mode (solid H) or auto hold (flashing H)
	Indicates that the meter is in locked mode
	Memory icon shown with the active memory location (1-99)
	Indicates the battery voltage status
APO	Indicates that the auto power off function is enabled
	Indicates that the meter is measuring AC voltage
	Indicates that the meter is measuring DC voltage
	Analog bar graph
	VFD (variable frequency drive) mode icon
	Frequency mode icon
	Earth Bond Resistance icon
	Insulation Resistance icon
	Compare (Pass/Fail) icon
	Polarization Index icon
	Dielectric Absorption Ratio icon
	Settings mode icon
	Silent mode icon


5. Operation

Note: Before operating the device, you must read, understand, and follow all instructions, dangers, warnings, cautions, and notes.

Note: When the meter is not in use, the function switch should be set to the OFF position.

Note: When connecting the probe leads to the device under test, connect the COM (negative) lead before connecting the positive lead. When removing the probe leads, remove the positive lead before removing the COM (negative) lead.

5.1 Powering the Meter

1. Set the function switch to any position to switch on the meter.
2. If the battery indicator  shows that the battery voltage is low or if the meter does not power on, replace the battery. See section 6.2 *Battery Replacement*.

5.1.1 Auto Power Off

The meter enters sleep mode after 30 minutes of inactivity. The meter beeps three times 20 seconds before powering off. Press any button or turn the Rotary Switch to prevent the meter from powering off. The auto power off time-out is then reset. To disable auto power off (APO) press the MODE button while turning on the meter. To change the APO time, read section 5.12.6 *Setup Utility*

5.2 Manual AC/DC Selection

When measuring voltage, press the **MODE** button to select AC or DC voltage.

5.3 Auto Range

Auto-Range is the only mode of operation for Capacitance; ranges are automatically selected by the meter. Insulation and Earth Bond Resistance tests allow for voltage test selection using the rotary switch.

5.4 'Smart' Out-of-Range Warnings

If the input is over/under the full-scale range, the display will show >x or <x, where x is the high or low end of the full-scale range.

5.5 Data Hold and Auto-Hold Modes

These two modes are discussed in detail below. In the Settings menu, if Auto-Hold is set to OFF, the meter will operate in the standard Hold mode. If Auto-Hold is set to ON in the settings menu, the meter will operate in the Auto-Hold mode.

5.5.1 Data Hold Mode

In Data Hold mode, press the HOLD button to capture the measurement that is shown on the main display. The captured reading will be displayed in the secondary, upper display area (the main display will then function normally). The 'H' display icon will appear solid on the LCD in the Hold mode. To exit the Hold mode, press the HOLD button again.

5.5.2 Auto-Hold mode

If Auto-Hold mode is switched ON in the settings menu, press the HOLD button to activate Auto-Hold mode (the 'H' display icon will appear flashing). In Auto-Hold mode readings are captured in the same way as in standard Hold mode. The difference is that the captured reading, displayed on the smaller, secondary display digits, will update whenever a reading 50 units higher or lower than the captured reading is measured. To exit the Auto-Hold mode press the HOLD button.

5.6 Voltage Measurements

1. Set the function switch to the \overline{V} position.
2. Insert the black probe lead into the COM terminal and red probe lead into the V terminal.
3. Use the **MODE** button to select AC or DC voltage measurements.
 - The \sim indicator will be displayed for AC measurements.
 - The --- indicator will be displayed for DC measurements.
4. Connect the probe leads in parallel to the part under test
5. Read the voltage value on the display

5.7 Insulation Resistance Measurements

1. Use the rotary switch to select the insulation voltage (50V, 100V, 250V, 500V, or 1kV).
2. Insert the black probe lead into the COM terminal and red probe lead into the Insulation terminal.
3. Select **INSUL** to enable the Insulation Resistance Function mode as described in section 5.12.1 *Selecting modes*.
4. During the Test, the insulation voltage will appear in the secondary (upper) reading area. The resistance will be shown in the main reading area.
5. Press **TEST OK** to start test.
6. To lock the test for continuous testing, press the **HOLD/LOCK** button (lock icon will appear) and then press **TEST OK** to test continuously.
7. The **TEST** icon on the LCD will be shown while the voltage is outputted.
8. Press **TEST OK** again to stop the test



NOTE: The 99-point Data Record memory function cannot be activated in the usual way while using the Insulation Resistance function (since the **TEST OK** button is used for testing in this case and not for saving readings). The last reading, however, is held on the display and can then be saved in the normal way as described in the Extended Functionality section below under Section 5.12.7 *Data Record Mode*.

5.7.1 PI/DAR Test

Note: PI (Polarization Index); DAR (Dielectric Absorption Ratio)

1. Select the **PI** or **DAR** test as described in section 5.12.1 *Selecting modes*.
2. Press the **TEST OK** button to test.
3. Press the **MODE** button to show the test time at the upper reading area. (LCD will show CLOCK icon and the elapsed time). PI is a ten-minute test and DAR is a one-minute test.
4. The test will stop automatically and the result (ratio) will be shown on the main display area. The PASS/FAIL LED will indicate the test result (Green for PASS, and Red for FAIL).



5.8 Earth Bond Resistance Measurements (ZERO Ω)

1. Move the function dial to the Earth-bond resistance position (**ZERO Ω**); the Earth-bond resistance icon  will appear.
2. Insert the black probe lead into the COM terminal and red probe lead into the ZERO/Ohm/Insulation terminal.
3. Before testing, short the ends of the probes and press the **MODE** button. The **ZERO** icon will appear on the display and the offset value will be stored. If the test leads are not shorted or if there is residual resistance, the display will show the **> 2.00** ohms (this indication could be due to faulty leads, improper test lead insertion, or meter problem. Tests should not be attempted until root cause of the high resistance is determined.
4. Connect the test leads to the Device under test.
5. Press **TEST OK** to run a test.
6. To lock the test ON, press the **HOLD/LOCK** button (the LOCK icon  will appear) and then press **TEST OK** to test continuously.
7. Press **TEST OK** again to stop the test.
8. Note that the Earth Bond Resistance Measurement mode can also be used to measure standard resistance to 40kohms

NOTE: The 99-point Data Record memory function cannot be activated in the usual way while using the Earth Bond Resistance function (since the **TEST OK** button is used for testing in this case and not for saving readings). The last reading, however, is held on the display and can then be saved as described in the Extended Functionality section below under Section 5.12.7 *Data Recording Mode*.

5.9 Continuity Test

Warning: Do not do diode, resistance or continuity tests before removing the power from capacitors and other devices under test during a measurement. Injury to persons can occur.

9. Set the function switch to the  position.
10. Insert the black probe lead into the COM terminal and red probe lead into the V terminal.
11. Use the **MODE** button to select continuity measurement. The  indicator will be displayed.
12. Insert the black probe lead into the COM (negative) terminal and the red probe lead into the positive terminal.
13. Touch the tips of the probe across the circuit or component under test.
14. If the resistance is $30 \pm 5 \Omega$ (nominal) or less, the meter will beep.

Note: This threshold is user selectable in the *SET UP* menu under the *Cntin (continuity)* setting: Range: 10-50 Ω ; Increment: 1; Default: 30 Ω .

5.10 Diode Test

Warning: Do not do diode, resistance or continuity tests before you have removed the power from capacitors and other devices under test during a measurement. Injury to persons can occur.

1. Set the function switch to the $\rightarrow+$ position.
2. Use the **MODE** button to select the diode test function. The $\rightarrow+$ indicator will be displayed.
3. Insert the black probe lead into the COM (negative) terminal and the red probe lead into the positive V terminal.
4. Touch the tips of the probe across the diode or semiconductor junction under test. Make a note of the value on the display.
5. Reverse the polarity of the probes, by interchanging the probe test locations.
6. Touch the tips of the probe across the diode or semiconductor junction under test. Make a note of the new value on the display
7. The diode or semiconductor junction can be evaluated as follows:

If one of the readings displays a value (Typically 0.400 to 0.900V) and the other reading displays a value (-0.400 to -0.900V), the component is good.

If both readings display OL, the component is either open or shorted.
Use Continuity mode to determine if it is open or shorted.

5.11 Capacitance Measurements

Warning: Do not do capacitance tests before removing the power to the capacitor or other devices under test during a measurement. Injury to persons can occur.

1. Set the function switch to the $\rightarrow(-)$ position.
2. Use the **MODE** button to select the capacitance measurement. The F (Farad) unit will be displayed.
3. Insert the black probe lead into the COM (negative) terminal and the red probe lead into the positive terminal.
4. Touch the tips of the probe across the part under test.
5. Read the capacitance value on the display.

Note: For very large capacitance values, it may take several seconds for the measurement to settle and the final reading to stabilize.

5.12 Extended Functionality

A variety of modes are available that provide extended functionality as detailed below.

5.12.1 Selecting Modes

The mode icons applicable for the selected measurement type are displayed in the lower part of the display. When a mode is enabled, the icon is framed.




Fig 5-1 Mode Icons

Use the left/right arrow buttons to navigate to the desired mode icon. The currently selected icon will flash.

1. Press the **TEST OK** button to enable the selected (flashing) mode.
2. Use the up/down arrow buttons to step through the mode options (if any). Refer to the section related to the specific mode for detailed instructions.
3. Press the **TEST OK** button to disable the selected (flashing) mode.


5.12.2 VFD Mode (ACV only)

In VFD (variable-frequency drive) mode, high-frequency noise is eliminated from the voltage measurement through the use of a low-pass filter. VFD mode is available when measuring ACV.


1. Select  and then press the **TEST OK** button to enable the selected (flashing) mode.

5.12.3 Frequency Mode (ACV only)

In Frequency mode, the frequency is displayed in the main display and the period is displayed in the secondary display. Frequency mode is available when measuring AC voltage.

1. Select  and enable Frequency mode as described in section 5.12.1, *Selecting modes*.


5.12.4 Pass/Fail Mode (COMPARE)

1. Select the desired insulation voltage value using the rotary switch.
2. Select  and enable the Pass/Fail Function mode as described in section 5.12.1 *Selecting modes*.
3. Use the **MODE** button to select the resistance value to compare. (There are resistance value segments and a COMPARE icon on the LCD, the resistance value options are 100kohm, 200kohm, 500kohm, 1Mohm, 2Mohm, 5Mohm, 10Mohm, 20Mohm, 50Mohm)
4. Press **TEST** to start the process.
5. Observe the green light / red light for **PASS** / **FAIL** indication.


5.12.5 Setup Utility

In Setup, define the settings for various meter options:

- Auto power off (indicated by the text *APO*): A mode where the time period after which the meter enters sleep mode can be set. The range is 1 to 30 minutes, or OFF. The factory default is 10 minutes.

- Auto backlight off (indicated by the text *b.Lit*): A mode where the time period after which the backlight turns off can be set. The range is 1 to 30 minutes, or OFF. The factory default is 5 minutes.
 - Continuity threshold (indicated by the text *Cntin*): A mode where the threshold for continuity tests can be set.
 - Auto hold (indicated by the text *A.Hold*): Select Auto hold mode ON (Auto hold mode active) or OFF (Data hold mode active). For more information, see section 5.5 *Data hold mode and Auto hold mode*.
1. Select  and enable Setup mode as described in section 5.12.1 *Selecting modes*.
 2. Use the up/down arrows button to cycle through the mode options *APO*, *b.Lit*, *Cntin*, *A.Hold*, and *RESET* shown on the secondary display.
 3. Press the **TEST OK** button to activate the displayed option.
 - *APO*: Use the left/right arrow buttons to change the auto power off time.
 - *b.Lit*: Use the left/right arrow buttons to change the auto backlight off time.
 - *A.Hold*: Use the left/right arrow buttons to configure auto hold/data hold. *On* indicates that the auto hold mode is active. *Off* indicates that the data hold mode is active.
 - *Cntin*: Use the left/right arrow buttons to change the continuity threshold.
 - *RESET*: Press the **TEST OK** button to reset the settings to the factory default.

5.12.6 Silent Mode

In Silent mode, the alert beeper is disabled. Silent mode does not affect the continuity beeper. Select and enable Silent mode  as described in section 5.12.1 *Selecting modes*.

5.12.7 Data Recording Mode (99-point)


The meter has 99 memory locations for the storage of measurement data.

Select and enable MEM mode  as described in section 5.12.1 *Selecting modes*.

Use the arrow keys to cycle through the mode options: *SAVE*, *LOAD*, and *CLEAR* shown on the secondary display.

SAVE: The data on the main display is saved to a memory location indicated by the '88' in the upper display area.

LOAD: The data stored in the memory location (identified by the '88' indicator) is displayed.

Use arrow keys to scroll the memory locations. Use the  button to exit the *LOAD* mode.

CLEAR: The data in all memory locations is erased.

5.13 Keypad Lockout

In Lockout mode the meter ignores all button presses except **HOLD**. The auto power off function, see section 5.1.1 *Auto Power off*, is disabled in Lockout mode.

Press and hold the **HOLD/LOCK** button for 3 seconds to enter/exit the lockout mode. In lockout mode, the lock indicator is displayed. Do not confuse Lockout mode with the test lock feature used for continuous Insulation Resistance testing (see Section 5.7 *Insulation Resistance Measurements*).


5.14 Streaming Measurement Data using Bluetooth®

5.14.1 General

Some IR cameras from FLIR Systems support Bluetooth communication, and to those cameras you can stream measurement data from the meter. The data is then merged into the resultant table in the IR image. This is further facilitated through a FLIR software tool known as METERLiNK®. To stream data to an iOS/Android device, download the application FLIR TOOLS™ and follow the application on-screen prompts.

Streaming measurement data is a convenient way to add important information to an IR image. For example, when identifying an overheated cable connection, you may want to know its voltage. The Bluetooth range is 10m (32ft) maximum.

5.14.2 Procedure for Camera pairing

1. Turn on the camera and then turn on the meter.
2. Press the  button on the meter to enable Bluetooth. The Bluetooth icon will appear flashing in the upper left hand corner of the meter display.
3. Pair the IR camera with the instrument. Refer to the camera manual for information on how to pair Bluetooth devices.
4. Choose the variable that you want to use (voltage, bond resistance, etc.). Results from the meter will now automatically be displayed in the resultant table in the top left corner of the IR camera screen.

5.14.3 Procedure for FLIR TOOLS App

1. Power up the tablet, smartphone or computer and start the FLIR TOOLS App.
2. Turn the meter on and set the rotary switch to the desired setting position.
3. On the meter, press the Bluetooth button.
4. Pair the meter with your FLIR TOOLS app under 'Instruments'.
5. Switch the FLIR TOOLS App to view Measurements.
6. Connect the meter to the circuit under test.
7. The measurements will be visible on the FLIR TOOLS App. *

* Review the FLIR TOOLS App help for more information

6. Maintenance

6.1 Cleaning and Storage

Clean the meter with a damp cloth and mild detergent; do not use abrasives or solvents.

If the meter is not to be used for an extended period, remove the batteries and store them separately.

6.2 Battery Replacement

The Battery symbol flashes with no 'bars' when the batteries have reached a critical level of 7.0V. The symbol stays active and visible while the LCD is powered.

The meter displays readings within specifications while the low battery indicator is on. When this is no longer possible, the display must be blanked. The meter powers off before it displays an out of tolerance voltage.

1. To avoid electrical shock, disconnect the meter if connected to a circuit, remove the probe from the terminals, and set the function switch to the OFF position before attempting to replace the batteries.
2. Unscrew and remove the battery compartment cover.
3. Replace the six standard AAA batteries, observing correct polarity.
4. Secure the battery compartment cover.

6.3 Fuse Replacement

The fuse accessed via the battery compartment cover. The fuse is rated 440mA/1000V, ceramic fast blow with a minimum Interrupt Rating of 10kA.

6.4 Disposal of Electronic Waste



As with most electronic products, this equipment must be disposed of in an environmentally friendly way, and in accordance with existing regulations for electronic waste. Please contact your FLIR Systems representative for more details.

7. Specifications

7.1 General specifications

Display	4,000-count with bar graph
Controls	9-position rotary switch
	4-way Selector Pad with center OK/TEST button
	LED: Pass (Green), Fail (Red)
	(5) dedicated function buttons: Mode, Cancel, Hold/Lock, Bluetooth, Backlight
Backlight	White LED
Work Lights	White LED array
Measurement Rate	2 samples per second, nominal
Display Rate	2 times per second
Input Impedance	3M Ω VDC/VAC <100pF,
AC Voltage Bandwidth	50Hz – 500Hz
Power Supply	6 x 'AAA' (LR03) batteries
Battery Life Considerations	<p>The meter can perform 1200 Earth-Bond resistance measurements with new alkaline batteries. These are standard tests of 1Ω with a duty cycle of 5 seconds ON and 25 seconds OFF.</p> <p>Insulation Resistance: The meter can perform 300 Insulation Resistance tests with new alkaline batteries. These are standard tests of 1MΩ with a duty cycle of 5 seconds ON and 25 seconds OFF. This does not include Bluetooth or Backlight use.</p>
Auto Power Off (APO)	User programmable OFF to 30 minutes in 1 minute increments, with audible pre-alert (20 seconds)
Measurement Types	True RMS AC Volts, DC Volts, Earth Bond Resistance, Insulation Resistance, Capacitance, Diode, and Continuity
Over-current Protection (fuse)	440mA/1000V, ceramic fast blow fuse with a minimum Interrupt Rating of 10kA
Polarization Index and Dielectric Absorption Ratio Tests	<p>PI (Polarization Index) = R10-min/R1-min DAR (Dielectric Absorption Ratios)=R1-min/R30-sec</p> <p>Where R10-min: The insulation resistance measured at the 10 minute point after pressing the TEST button. R1-min: The insulation resistance measured at the 1 minute point after pressing the TEST button. R30-sec: The insulation resistance measured at the 30 second point after pressing the TEST button.</p>

Other Indications	Progressive Low Battery, Over Range
Internal Memory	(99) storage locations
Operating Temperature	32 to 122°F (0 to 50°C)
Storage Temperature	-4 to 140°F (-20 to 60°C)
Operating Humidity	Max 80% up to 95°F (35°C) decreasing linearly to 60% at 113°F (45°C)
Storage Humidity	80% maximum
Indoor use only	
Altitude	6561' (2000m)
Dimensions	3.7" x 8.1" x 2.0" (95mm x 207mm x 52mm)
Weight	1.4lb (630g), including batteries
Agency Approvals	FCC Class B, CE, UL/CSA, EN61557

7.2 Electrical Range Specifications

Note: Accuracy is stated at 65°F to 83°F (18°C to 28°C and less than 75% RH)

Function	Range	Resolution	Accuracy of Reading
DC Voltage	1000.0V	0.1V	± (0.1% + 5 digits)
AC Voltage	1000.0V	0.1V	50Hz – 60Hz ± (1.5% + 5 digits); 61Hz – 500Hz ± (2.0% + 5 digits);
VFD AC Voltage	1000.0V	0.1V	50Hz – 60Hz ± (1.5% + 5 digits); 61Hz – 500Hz ± (5.0% + 5 digits);

- Notes:**
1. Measurement start-voltage: <50V for VAC (add 20 digits for accuracy)
 2. VFD/LPF Cutoff = 800Hz (-3dB point)
 3. Input Impedance 3MΩ// less than 100pF

Function	Range	Resolution	Accuracy of Reading
Earth-Bond Resistance	40.00 Ω	0.01Ω	± (1.5% + 5 digits)*
	400.0 Ω	0.1Ω	± (1.5% + 3 digits)
	4000Ω	1Ω	
40.00kΩ	0.01KΩ		

- Notes:**
1. * $\leq 1.00\Omega$ add 3 digits.
 2. Open Circuit Test Voltage: $>4.0V$, $<8V$
 3. Short Circuit Current $\geq 200.0mA$
 4. Live Circuit Detection if Greater than or equal to 2V @AC/DC Inputs test inhibited
- The top LCD will display the actual live voltage sensed.

Function	Range	Resolution	Accuracy of Reading
Continuity	400.0Ω	0.1 Ω	± (0.5% + 2 digits)
Diode	2.000V	0.001V	± (1.5% + 2 digits)

Notes:

Continuity: Built-in buzzer sounds when measured resistance threshold is met (adjustable from 10Ω to 50Ω, default is 30Ω).

Continuity MAX Test Current: 1mA

Continuity MAX Open Circuit Voltage >3.0V

Diode MAX Test Current: 1mA

Diode MAX Open Circuit Voltage: 3.0V

Overload Protection: 1000V AC rms or DC

Function	Range	Resolution	Accuracy of Reading
Capacitance	1000 μF	1μF	± (1.2% + 2 digits)
	10.00mF	0.01mF	± (1.2% + 20 digits)

Notes: 1. Overload Protection: 1000V AC rms or DC

Function	Range	Resolution	Accuracy of Reading
Frequency (ACV)	400.0Hz	0.1Hz	± 5 digits
	4.000kHz	0.001kHz	± 5 digits
	40.00kHz	0.01kHz	± 5 digits

Function	Resistance Range	Resolution	Accuracy of Reading
Insulation Resistance	4.000MΩ 40.00 MΩ	0.001MΩ 0.01MΩ	± (1.5% + 5 digits)
	400.0MΩ 4000 MΩ	0.1MΩ 1MΩ	± (3.0% + 5 digits)
	4.1GΩ-20.0GΩ	0.1GΩ	± (10.0% + 3 digits)
	<i>Test voltages</i>	<i>Min. Resistance</i>	<i>Max. Resistance</i>
	50V	50kΩ	50.0MΩ
	100V	100kΩ	100.0MΩ
	250V	250kΩ	250.0MΩ
	500V	500kΩ	500.0MΩ
	1000V	1MΩ	20GΩ

- Notes:**
1. Test Current = 1 mA
 2. Test Voltage Accuracy = 0%, +20% Short Circuit Test Current = 1mA (nominal)
 3. Auto Discharge Function: Discharge time <1 second for Cap. <1μF
 4. Max. Capacitive Load: Operable with up to 1μF load.
 5. Live Circuit Detection: If >2V AC/DC detected test inhibited
The top LCD will display the actual live voltage sensed.

7.3 Input Specifications

Function	Maximum Input
AC Voltage, DC Voltage	1000V DC/AC
Insulation Test	No LIVE Voltage IN - Protected

8. Technical Support

Main Website	http://www.flir.com/test
Technical Support Website	http://support.flir.com
Technical support Email	TMSupport@flir.com
Service/Repair Service Email	Repair@flir.com
Support Telephone number	+1 855-499-3662 (toll-free)

9. Warranties

9.1 FLIR Global Limited Lifetime Warranty

A qualifying FLIR Test and Measurement product (the "Product") purchased either directly from FLIR Commercial Systems Inc and affiliates (FLIR) or from an authorized FLIR distributor or reseller that Purchaser registers on-line with FLIR is eligible for coverage under FLIR's Limited Lifetime Warranty, subject to the terms and conditions in this document. This warranty only applies to purchases of Qualifying Products (see below) purchased and manufactured after April 1, 2013.

PLEASE READ THIS DOCUMENT CAREFULLY; IT CONTAINS IMPORTANT INFORMATION ABOUT THE PRODUCTS THAT QUALIFY FOR COVERAGE UNDER THE LIMITED LIFETIME WARRANTY, PURCHASER'S OBLIGATIONS, HOW TO ACTIVATE THE WARRANTY, WARRANTY COVERAGE, AND OTHER IMPORTANT TERMS, CONDITIONS, EXCLUSIONS AND DISCLAIMERS.

1. **PRODUCT REGISTRATION.** To qualify for FLIR's Limited Lifetime Warranty, Purchaser must fully register the Product directly with FLIR on-line at <http://www.flir.com> within Sixty (60) DAYS of the date the Product was purchased by the first retail customer (the "Purchase Date"). Qualifying PRODUCTS THAT ARE NOT REGISTERED ON-LINE WITHIN SIXTY (60) DAYS OF THE PURCHASE DATE WILL HAVE A LIMITED ONE YEAR WARRANTY FROM DATE OF PURCHASE.

2. **QUALIFYING PRODUCTS.** Upon registration, Test and Measurement products that qualify for coverage under FLIR's Limited Lifetime Warranty are: MR7x, CM7x, CM8x, DM9x, IM7x and VP5x not including accessories which may have their own warranty.

3. **WARRANTY PERIODS.** For purposes of the The Limited Lifetime Warranty, Lifetime is defined as seven years (7) after the product is no longer manufactured, or ten years (10) from date of purchase, whichever is greater. This Warranty is only applicable to the original owner of the Products.

Any Product that is repaired or replaced under warranty is covered under this Limited Lifetime Warranty for one hundred eighty days (180) days from the date of return shipment by FLIR or for the remaining duration of the applicable Warranty Period, whichever is longer.

4. **LIMITED WARRANTY.** In accordance with the terms and conditions of this Limited Lifetime Warranty, and except as excluded or disclaimed in this document, FLIR warrants, from the Purchase Date, that all fully registered Products will conform to FLIR's published Product specifications and be free from defects in materials and workmanship during the applicable Warranty Period. PURCHASER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS WARRANTY, AT FLIR'S SOLE DISCRETION, IS THE REPAIR OR REPLACEMENT OF DEFECTIVE PRODUCTS IN A MANNER, AND BY A SERVICE CENTER, AUTHORIZED BY FLIR. IF THIS REMEDY IS ADJUDICATED TO BE INSUFFICIENT, FLIR SHALL REFUND PURCHASER'S PAID PURCHASE PRICE AND HAVE NO OTHER OBLIGATION OR LIABILITY TO BUYER WHATSOEVER.

5. **WARRANTY EXCLUSIONS AND DISCLAIMERS.** FLIR MAKES NO OTHER WARRANTY OF ANY KIND WITH RESPECT TO THE PRODUCTS. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE (EVEN IF PURCHASER HAS NOTIFIED FLIR OF ITS INTENDED USE FOR THE PRODUCTS), AND NON-INFRINGEMENT ARE EXPRESSLY EXCLUDED FROM THIS AGREEMENT.

THIS WARRANTY EXPRESSLY EXCLUDES ROUTINE PRODUCT MAINTENANCE, SOFTWARE UPDATES, AND REPLACEMENT OF

MANUALS, FUSES, OR DISPOSABLE BATTERIES. FLIR FURTHER EXPRESSLY DISCLAIMS ANY WARRANTY COVERAGE WHERE THE ALLEGED NONCONFORMITY IS DUE TO NORMAL WEAR AND TEAR, OTHER ALTERATION, MODIFICATION, REPAIR, ATTEMPTED REPAIR, IMPROPER USE, IMPROPER MAINTENANCE, NEGLIGENCE, ABUSE, IMPROPER STORAGE, FAILURE TO FOLLOW ANY PRODUCT INSTRUCTIONS, DAMAGE (WHETHER CAUSED BY ACCIDENT OR OTHERWISE), OR ANY OTHER IMPROPER CARE OR HANDLING OF THE PRODUCTS CAUSED BY ANYONE OTHER THAN FLIR OR FLIR'S EXPRESSLY AUTHORIZED DESIGNEE.

THIS DOCUMENT CONTAINS THE ENTIRE WARRANTY AGREEMENT BETWEEN PURCHASER AND FLIR AND SUPERSEDES ALL PRIOR WARRANTY NEGOTIATIONS, AGREEMENTS, PROMISES AND UNDERSTANDINGS BETWEEN PURCHASER AND FLIR. THIS WARRANTY MAY NOT BE ALTERED WITHOUT THE EXPRESS WRITTEN CONSENT OF FLIR.

6. WARRANTY RETURN, REPAIR AND REPLACEMENT. To be eligible for warranty repair or replacement, Purchaser must notify FLIR within thirty (30) days of discovering of any apparent defect in materials or workmanship. Before Purchaser may return a Product for warranty service or repair, Purchaser must first obtain a returned material authorization (RMA) number from FLIR. To obtain the RMA number Owner must provide an original proof of purchase. For additional information, to notify FLIR of an apparent defect in materials or workmanship, or to request an RMA number, visit <http://www.flir.com>. Purchaser is solely responsible for complying with all RMA instructions provided by FLIR including but not limited to adequately packaging the Product for shipment to FLIR and for all packaging and shipping costs. FLIR will pay for returning to Purchaser any Product that FLIR repairs or replaces under warranty.

FLIR reserves the right to determine, in its sole discretion, whether a returned Product is covered under Warranty. If FLIR determines that any returned Product is not covered under Warranty or is otherwise excluded from Warranty coverage, FLIR may charge Purchaser a reasonable handling fee and return the Product to Purchaser, at Purchaser's expense, or offer Purchaser the option of handling the Product as a non-warranty return.

7. NON-WARRANTY RETURN. Purchaser may request that FLIR evaluate and service or repair a Product not covered under warranty, which FLIR may agree to do in its sole discretion. Before Purchaser returns a Product for non-warranty evaluation and repair, Purchaser must contact FLIR by visiting <http://www.flir.com> to request an evaluation and obtain an RMA. Purchaser is solely responsible for complying with all RMA instructions provided by FLIR including but not limited to adequately packaging the Product for shipment to FLIR and for all packaging and shipping costs. Upon receipt of an authorized non-warranty return, FLIR will evaluate the Product and contact Purchaser regarding the feasibility of and the costs and fees associated with Purchaser's request. Purchaser is responsible for the reasonable cost of FLIR's evaluation, for the cost of any repairs or services authorized by Purchaser, and for the cost of repackaging and returning the Product to Purchaser.

Any non-warranty repair of a Product is warranted for one hundred eighty days (180) days from the date of return shipment by FLIR to be free from defects in materials and workmanship only, subject to all of the limitations, exclusions and disclaimers in this document.

9.2 FLIR Test and Measurement Limited 2 Year Warranty

A qualifying FLIR Test and Measurement product (the "Product") purchased either directly from FLIR Commercial Systems Inc and affiliates (FLIR) or from an authorized FLIR distributor or reseller that Purchaser registers on-line with FLIR is eligible for coverage under FLIR's Limited Warranty, subject to the terms and conditions in this document. This warranty only applies to purchases of Qualifying Products (see below) purchased and manufactured after April 1, 2013.

PLEASE READ THIS DOCUMENT CAREFULLY; IT CONTAINS IMPORTANT INFORMATION ABOUT THE PRODUCTS THAT QUALIFY FOR COVERAGE UNDER THE LIMITED WARRANTY, PURCHASER'S OBLIGATIONS, HOW TO ACTIVATE THE WARRANTY, WARRANTY COVERAGE, AND OTHER IMPORTANT TERMS, CONDITIONS, EXCLUSIONS AND DISCLAIMERS.

1. PRODUCT REGISTRATION. To qualify for FLIR's Limited Warranty, Purchaser must fully register the Product directly with FLIR on-line at <http://www.flir.com> within Sixty (60) DAYS of the date the Product was purchased by the first retail customer (the "Purchase Date"). Qualifying PRODUCTS THAT ARE NOT REGISTERED ON-LINE WITHIN SIXTY (60) DAYS OF THE PURCHASE DATE WILL HAVE A LIMITED ONE YEAR WARRANTY FROM DATE OF PURCHASE.

2. QUALIFYING PRODUCTS. Upon registration, Test and Measurement products that qualify for coverage under FLIR's Limited Warranty are: VS70 Videoscope, VSAXx Articulation Camera, VSCxx Camera, VSSxx Probe Spool, VST handset, MR02 Pin Extension Probe, and TAxX not including accessories which may have their own warranty.

3. WARRANTY PERIODS. The applicable Limited Warranty Period measured from the Purchase data are:

Products	Limited Warranty Period
VS70, VSAXx, VSCxx, VSSxx, VST, MR02, TAxX	TWO (2) Years

Any Product that is repaired or replaced under warranty is covered under this Limited Warranty for one hundred eighty days (180) days from the date of return shipment by FLIR or for the remaining duration of the applicable Warranty Period, whichever is longer.

4. LIMITED WARRANTY. In accordance with the terms and conditions of this Limited Warranty, and except as excluded or disclaimed in this document, FLIR warrants, from the Purchase Date, that all fully registered Products will conform to FLIR's published product specifications and be free from defects in materials and workmanship during the applicable Warranty Period. PURCHASER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS WARRANTY, AT FLIR'S SOLE DISCRETION, IS THE REPAIR OR REPLACEMENT OF DEFECTIVE PRODUCTS IN A MANNER, AND BY A SERVICE CENTER, AUTHORIZED BY FLIR. IF THIS REMEDY IS ADJUDICATED TO BE INSUFFICIENT, FLIR SHALL REFUND PURCHASER'S PAID PURCHASE PRICE AND HAVE NO OTHER OBLIGATION OR LIABILITY TO BUYER WHATSOEVER.

5. WARRANTY EXCLUSIONS AND DISCLAIMERS. FLIR MAKES NO OTHER WARRANTY OF ANY KIND WITH RESPECT TO THE PRODUCTS. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE (EVEN IF PURCHASER HAS NOTIFIED FLIR OF ITS INTENDED USE FOR THE PRODUCTS), AND NON-INFRINGEMENT ARE EXPRESSLY EXCLUDED FROM THIS AGREEMENT.

THIS WARRANTY EXPRESSLY EXCLUDES ROUTINE PRODUCT MAINTENANCE, SOFTWARE UPDATES, AND REPLACEMENT OF FUSES, OR DISPOSABLE BATTERIES. FLIR FURTHER EXPRESSLY DISCLAIMS ANY WARRANTY COVERAGE WHERE THE ALLEGED NONCONFORMITY IS DUE TO NORMAL WEAR AND TEAR, OTHER ALTERATION, MODIFICATION, REPAIR, ATTEMPTED REPAIR, IMPROPER USE, IMPROPER MAINTENANCE, NEGLIGENCE, ABUSE, IMPROPER STORAGE, FAILURE TO FOLLOW ANY PRODUCT INSTRUCTIONS, DAMAGE (WHETHER CAUSED BY ACCIDENT OR OTHERWISE), OR ANY OTHER IMPROPER CARE OR HANDLING OF THE PRODUCTS CAUSED BY ANYONE OTHER THAN FLIR OR FLIR'S EXPRESSLY AUTHORIZED DESIGNEE.

THIS DOCUMENT CONTAINS THE ENTIRE WARRANTY AGREEMENT BETWEEN PURCHASER AND FLIR AND SUPERSEDES ALL PRIOR WARRANTY NEGOTIATIONS, AGREEMENTS, PROMISES AND UNDERSTANDINGS BETWEEN PURCHASER AND FLIR. THIS WARRANTY MAY NOT BE ALTERED WITHOUT THE EXPRESS WRITTEN CONSENT OF FLIR.

6. WARRANTY RETURN, REPAIR AND REPLACEMENT. To be eligible for warranty repair or replacement, Purchaser must notify FLIR within thirty (30) days of discovering of any apparent defect in materials or workmanship. Before Purchaser may return a Product for warranty service or repair, Purchaser must first obtain a returned material authorization (RMA) number from FLIR. To obtain the RMA number Owner must provide an original proof of purchase. For additional information, to notify FLIR of an apparent defect in materials or workmanship, or to request an RMA number, visit <http://www.flir.com>. Purchaser is solely responsible for complying with all RMA instructions provided by FLIR including but not limited to adequately packaging the Product for shipment to FLIR and for all packaging and shipping costs. FLIR will pay for returning to Purchaser any Product that FLIR repairs or replaces under warranty.

FLIR reserves the right to determine, in its sole discretion, whether a returned Product is covered under Warranty. If FLIR determines that any returned Product is not covered under Warranty or is otherwise excluded from Warranty coverage, FLIR may charge Purchaser a reasonable handling fee and return the Product to Purchaser, at Purchaser's expense, or offer Purchaser the option of handling the Product as a non-warranty return.

7. NON-WARRANTY RETURN. Purchaser may request that FLIR evaluate and service or repair a Product not covered under warranty, which FLIR may agree to do in its sole discretion. Before Purchaser returns a Product for non-warranty evaluation and repair, Purchaser must contact FLIR by visiting <http://www.flir.com> to request an evaluation and obtain an RMA. Purchaser is solely responsible for complying with all RMA instructions provided by FLIR including but not limited to adequately packaging the Product for shipment to FLIR and for all packaging and shipping costs. Upon receipt of an authorized non-warranty return, FLIR will evaluate the Product and contact Purchaser regarding the feasibility of and the costs and fees associated with Purchaser's request. Purchaser is responsible for the reasonable cost of FLIR's evaluation, for the cost of any repairs or services authorized by Purchaser, and for the cost of repackaging and returning the Product to Purchaser.

Any non-warranty repair of a Product is warranted for one hundred eighty days (180) days from the date of return shipment by FLIR to be free from defects in materials and workmanship only, subject to all of the limitations, exclusions and disclaimers in this document.



Corporate Headquarters

FLIR Systems, Inc.
2770 SW Parkway Avenue
Wilsonville, OR 97070
USA
Telephone: +1 503-498-3547

Customer Support

Technical Support Website	http://support.flir.com
Technical Support Email	TMSupport@flir.com
Service and Repair Email	Repair@flir.com
Customer Support Telephone	+1 855-499-3662 (toll free)

Publication Identification No.:	IM75-en-US
Release version:	AB
Release Date:	2017 January
Language:	en-US