# MultiModem<sup>®</sup> iSMS



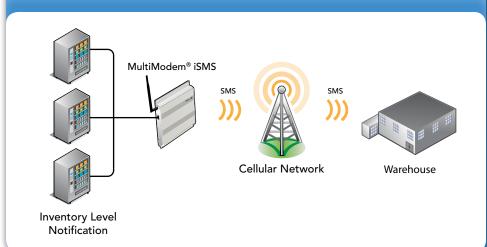
The MultiModem<sup>®</sup> iSMS intelligent SMS server gives lowbandwidth applications the ability to send information by reliable, affordable SMS text messages. The solution is easy to implement, by just inserting a SIM card and

plugging into an Ethernet network, you can be connected within minutes to the cellular GSM network. Once connected, applications can send instructions, status updates, alerts, or other information to other systems or personnel. Users can even use the MultiModem iSMS server to configure applications in the field.

# **Features**

- API commands allow businesses to integrate SMS text messages directly into their systems and applications
- 1, 4, and 8 port models allow scalability for applications of any size
- · Sends SMS text messages to specified machines and/or personnel
- Organizes recipients into as many as 50 distribution groups depending on the type of information communicated
- Allows multiple concurrent users
- · Address book allows import of a standard csv file format
- External load balancing for distributing loads among multiple units on the same network (SF100-G model)
- Allows setup of up to 100 pre-configured messages
- Sends pre-defined SMS based on receipt of matching SMS and/or phone number
- Setup user accounts with different permissions
- Integrated quad-band GSM modem(s)
- Web-based configuration and management
- Flash memory to update firmware with the latest enhancements
- Desktop or panel mounting
- Two-year warranty

Patent pending technology



**Benefits** 

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AultiModeni iSMS

Multi Modeni iSMS

 Tie directly into existing applications through opensource web services API interface

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**MultiTech** 

- Sends application information by SMS text message
- Web-based management
- Carrier approved

# **Specifications**

Hardware Interface

Network: 10/100BaseT

Connector: RJ-45 Ethernet connection/DE9

# Modem

Quad-band GSM 850/900/1800/1900 MHz

SIM Connector

Standard 3V SIM receptacle

## Antenna Connector

RF Antenna, 50 ohm SMA (female)

SF100 External Power Supply

Input: 100-240V, 0.5A, 50-60 Hz

Output: 9VDC, 1.7A

SF400/800 Universal Input Power Supply

Input: 100-240VAC, 1.8 – 1.0 A, 50/60 Hz

# **Physical Description**

1-Port: 6.4" w x 1.2" h x 6" d; 1.25 lbs. (16.3 cm x 3.0 cm x 15.2 cm; .56 kg)

4-Port: 17.4" w x 1.75" h x 8.5" d; 7.75 lbs. (44.2 cm x 4.5 cm x 21.6 cm; 3.52 kg)

8-Port: 17.4" w x 1.75" h x 8.5" d; 8.00 lbs. (44.2 cm x 4.5 cm x 21.6 cm; 3.64 kg)

## **Operating Environment**

Temperature range: +32° to 120° F (0° to +50° C)

Humidity range: 20-90% noncondensing

# Certifications

CE Mark, R&TTE

EMC: FCC Part 15, 22, 24; IC RSS 132, 133, 102; EN 55022, EN 55024, EN 301 489-1, EN 301 489-7, EN 301 511, ACIF S042.1, ACIF S042.3

Safety: UL 60950-1, cUL 60950-1, IEC 60950-1, AU/NZS 60950

Network: PTCRB

# **Ordering Information**

Product	Description	Region
SF100-G	1-Port Intelligent SMS Server (includes North American power cord)	US
SF100-G-EU	1-Port Intelligent SMS Server (includes European power cord)	Euro
SF100-G-GB/IE	1-Port Intelligent SMS Server (includes Great Britan power cord)	GB/IE
SF400-G	4-Port Intelligent SMS Server (includes North American power cord)	US
SF400-G-EU	4-Port Intelligent SMS Server (includes European power cord)	Euro
SF400-G-GB/IE	4-Port Intelligent SMS Server (includes Great Britan power cord)	GB/IE
SF800-G	8-Port Intelligent SMS Server (includes North American power cord)	US
SF800-G-EU	8-Port Intelligent SMS Server (includes European power cord)	Euro
SF800-G-GB/IE	8-Port Intelligent SMS Server (includes Great Britan power cord)	GB/IE

Specify country when ordering.

Produced in the U.S. of U.S. and non-U.S. components. Features and specifications are subject to change without notice. **Trademarks and Registered Trademarks:** Multi-Tech and the Multi-Tech logo, MultiModem: Multi-Tech Systems, Inc. All other products and technologies are the trademarks or registered trademarks of their respective holders.

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## Services & Warranty

Multi-Tech's comprehensive Support Services programs offer a full array of options to suit your specific needs. These services are aimed at protecting your investment, extending the life of your solution or product, and reducing total cost of ownership. Our seasoned technical experts, with an average tenure of more than 10 years, can walk you through smooth installations, troubleshoot issues and help you with configurations. Products include a 2-year warranty that can be extended up to 5 years via Multi-Tech's Extended Warranty program, which offers the convenience of Overnight Service\* for optimal uptime.

#### Extended Warranty & Overnight Services

To give you peace-of-mind and protect your investment, our Extended Warranty Service Plans ensure your Multi-Tech products are covered for 1, 2, or 3 years beyond the manufacturer's warranty with an optional Overnight Service plan\*.

## **Installation Support**

Multi-Tech's Installation Support Service delivers priority service with the ability to work one-on-one with an experienced Multi-Tech technical support engineer, to guide you through the installation process for our products.

## **Technical Support Services**

At Multi-Tech, we're committed to providing you personalized attention and quality service while providing you a quick response to your product support needs. We have several options of support for you to choose from.

For additional information on Support Services as well as other service offerings, please contact your Multi-Tech representative or visit www.multitech.com/support.go.

\* Overnight replacement service is currently available for U.S. customers.

### **World Headquarters**

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