

SmartOnline 120V 3kVA 2.7kW Double-Conversion UPS, Tower, Extended Run, Network Card Options, LCD, USB, DB9

MODEL NUMBER: SU3000XLCD











Description

Do you need to protect medium- to large-size servers, networking equipment and telecom systems against data loss, downtime and equipment damage due to power outages, voltage fluctuations and transient surges? The SU3000XLCD SmartOnline® Tower UPS System is the solution. Featuring a 3000VA/2700W capacity and true on-line operation with pure sine wave output and zero transfer time to battery, it provides the highest level of power protection for mission-critical equipment. The SU3000XLCD's large internal battery set supports connected equipment during blackouts, and runtime is expandable with optional external battery packs (BP72V15-2U or BP72V28RT-3U), sold separately. The SU3000XLCD has nine AC outlets (eight 5-15/20R, one L5-30R), including two load banks of three outlets each that are individually controllable to reboot select equipment on demand or maximize battery runtime for mission-critical equipment. USB and DB9 communication ports support messaging of detailed UPS operational parameters and line power status. PowerAlert® UPS management software is available via free download. The SU3000XLCD also accepts an optional network management card option.

Features

Ideal for Protection of Mission-Critical Equipment

True On-Line Operation with Pure Sine Wave Output and Zero Transfer Time

Individually Controllable Outlets

Reliable, Expandable Battery Backup

High Power Factor and Highly Efficient Operation Reduces BTU Output

Highlights

- 3000VA / 3kVA / 2700 watt online double-conversion tower LIPS
- 100/110/120/127V 50/60Hz output, high efficiency economy mode option
- Interactive LCD with 10 selectable screens of UPS and site power data
- Expandable runtime, Hotswappable batteries
- USB, RS232 & EPO ports, slot for network management card options
- 2 independently switched load banks
- NEMA L5-30P input; 8 5-15/20R
 & 1 L5-30R outlets
- To use the Auto Probe feature, this product requires a WEBCARDLX network interface (sold separately) running LX firmware update 15.5.2 or later

Package Includes

- SU3000XLCD SmartOnline® Tower UPS System
- USB, DB9 and EPO cables
- Owner's Manual



AC and Tel/Ethernet Line Surge Suppression

EMI/RFI Line Noise Filtering

LCD Screen and Audible Alarm

USB/DB9 Ports, Management Card Options and Included PowerAlert Software tripplite.eaton.com/products/power-alert

Emergency Power Off (EPO) Capability

Peace of Mind

Specifications

OVERVIEW		
UPC Code	037332158871	
UPS Type	On-Line	
INPUT		
Input Phase	Single-Phase	
Rated input current (Maximum Load)	24A	
Nominal Input Voltage(s) Supported	100V AC; 110V AC; 120V AC; 127V AC	
Nominal Input Voltage Description	120V factory default	
UPS Input Connection Type	L5-30P	
Input Circuit Breakers	40A	
UPS Input Cord Length (ft.)	10	
UPS Input Cord Length (m)	3.1	
Recommended Electrical Service	30A 120V	
OUTPUT		
Output Capacity (VA)	3000	
Output Capacity (kVA)	3	
Output Capacity (Watts)	2700	



Output Capacity (kW)	2.7
Output Capacity Details	ON LINE MODE: Maximum output capacity rating is reduced to 2430W (115V), 2295W (110V), 2160W (100V); FREQUENCY REGULATION / CONVERSION MODE: Maximum output ratings are reduced in frequency regulation / conversion mode (127/120V 1890 watts, 115V 1701 watts, 110V 1607 watts, 100V 1512 watts)
	OVERLOAD CAPACITY: Supports inverter operation up to 105% load continuously, 125% load for 3 minutes; 150% load for 30 seconds and >150% load for 0.5 seconds before switching to BYPASS (when bypass input voltage and frequency are WITHIN bypass limits) or SHUTDOWN (when bypass input voltage or frequency are OUTSIDE bypass limits)
Power Factor	0.9
Crest Factor	3:1
Nominal Voltage Details	120V default
Frequency Compatibility	50 / 60 Hz; Supports 50 to 60 Hz and 60 to 50 Hz conversion
Frequency Compatibility Details	ON LINE MODE: Output frequency is automatically configured to match nominal input frequency on startup; Output matches input frequency when +/-5Hz of nominal; Output is regulated to +/-0.05Hz when input frequency exceeds +/-5Hz of nominal. UPS switches to battery mode when input frequency is below 40Hz or above 70Hz. FREQUENCY REGULATION / CONVERSION MODE: Output is regulated to +/-0.05Hz of selected output frequency when input is 40 to 70Hz; UPS switches to battery mode when input frequency is below 40Hz or above 70Hz. BATTERY MODE: Output is regulated to +/-0.05Hz of selected nominal.
Output Voltage Regulation (Line Mode)	+/- 2%
Output Voltage Regulation (Economy Line Mode)	+/- 10%
Output Voltage Regulation (Battery Mode)	+/- 3%
Load Management Receptacles	Two switchable four-outlet load banks
Output AC Waveform (AC Mode)	Pure Sine wave
Output AC Waveform (Battery Mode)	Pure Sine wave
Nominal Output Voltage(s) Supported	100V; 110V; 120V; 127V
Output Receptacles	(8) 5-15/20R; (1) L5-30R
Individually Controllable Load Banks	Yes
BATTERY	
Battery Type	Valve Regulated Lead Acid (VRLA)
Runtime Full Load (min.)	4.1 min. (2700W)
Runtime Half Load (min.)	13.2 min. (1350W)
Expandable Runtime	Yes
Expandable Runtime Description	External battery configurations require the use of Tripp Lite's External Battery Configuration Software, see manual for details
External Battery Pack Compatibility	BP72V15-2U (limit 1); BP72V28RT-3U (multi-pack compatible); BP72V18-2US (multi-pack compatible)



Battery Recharge Rate (Included Batteries)	Less than 3 hours from 10% to 90% (typical, full load discharge)	
Battery Access	Battery access door	
Internal UPS Replacement Battery Cartridge	RBC96-3U	
Battery Replacement Description	Hot-swappable, user replaceable batteries	
VOLTAGE REGULATION		
Voltage Regulation Description	Online, double-conversion power conditioning	
Overvoltage Correction	2% output voltage regulation during overvoltages to 150	
Undervoltage Correction	2% output voltage regulation during undervoltages to 55V (33% load), 70V (70% load), 100V (100% load)	
USER INTERFACE, ALERTS & CONTROLS		
Front Panel LCD Display	Front panel LCD information and configuration screen offers detailed UPS and site power status and operating data, plus configuration of voltage, frequency, operating mode, alarm function and a variety of additional options	
Switches	2 switches control off/on power status and alarm-cancel/self-test operation	
Alarm Cancel Operation	Power-fail alarm can be temporarily silenced using alarm-cancel switch; silent mode alarm configuration option available	
Audible Alarm	Audible alarm indicates UPS startup, power-failure, low-battery, overload, UPS fault and remote shutdown conditions	
SURGE / NOISE SUPPRESSION		
UPS AC Suppression Joule Rating	570	
UPS AC Suppression Response Time	Instantaneous	
UPS Dataline Suppression	1 line TEL/DSL (1 in / 1 out); 10/100Base T Ethernet	
EMI / RFI AC Noise Suppression	Yes	
PHYSICAL		
Primary Form Factor	Tower	
Cooling Method	Fan	
Installation Form Factors Supported with Included Accessories	Tower	
Primary UPS Depth (mm)	495	
Primary UPS Height (mm)	259	
Primary UPS Width (mm)	229	
Shipping Dimensions (hwd / in.)	14.70 x 23.30 x 12.60	
Shipping Dimensions (hwd / cm)	37.34 x 59.18 x 32.00	
Shipping Weight (lbs.)	76.00	
Shipping Weight (kg)	34.47	



UPS Housing Material	Steel	
UPS Power Module Dimensions (hwd, cm)	25.91 x 22.86 x 49.53	
UPS Power Module Dimensions (hwd, in.)	10.2 x 9 x 19.5	
UPS Power Module Weight (kg)	31.98	
UPS Power Module Weight (lbs.)	70.5	
Unit Weight (lbs.)	70.5	
Unit Weight (kg)	31.98	
ENVIRONMENTAL		
Operating Temperature Range	32° to 104°F (0° to 40°C)	
Storage Temperature Range	5° to 122°F (-15° to 50°C)	
Relative Humidity	0 to 95%, non-condensing	
AC Mode BTU / Hr. (Full Load)	801	
AC Economy Mode BTU / Hr. (Full Load)	188	
Battery Mode BTU / Hr. (Full Load)	1626	
AC Mode Efficiency Rating (100% Load)	92%	
AC Economy Mode Efficiency Rating (100% Load)	98%	
Audible Noise	< 51.5 dB at front side 1m	
Operating Elevation (m)	Up to 3000m	
COMMUNICATIONS		
Network Management Cards	SNMPWEBCARD; TLNETCARD ; WEBCARDLX ; MODBUSCARD ; RELAYIOCARD	
Network Monitoring Port Description	Supports detailed monitoring of UPS and site power conditions; DB9 port supports RS232 and contact closure communications	
PowerAlert Software	For local monitoring via the UPS's built-in communication ports, download PowerAlert software at https://tripplite.eaton.com/products/power-alert	
Communications Cable	USB and DB9 cabling included	
WatchDog Compatibility	Supports Watchdog application, OS and hard-reboot restart options for remote applications	
Network Management Card Description	Network management card optional	
Communications Interface	Contact closure; DB9 Serial; EPO (emergency power off); Slot for SNMP/Web interface; USB (HID enabled)	
LINE / BATTERY TRANSFER		



Transfer Time	Zero transfer time (0 ms.) in online, double-conversion and frequency regulation / conversion modes;		
Low Voltage Transfer to Battery Power (Setpoint)	55V (33% load), 70V (70% load), 100V (100% load)		
High Voltage Transfer to Battery Power (Setpoint)	150		
FEATURES & SPECIFICATIONS			
Cold Start (Startup in Battery Mode During a Power Failure)	Cold-start operation supported		
High Availability UPS Features	Auto Probe Monitoring and Reboot (requires WEBCARDLX); Automatic inverter bypass; Hot swappable batteries; Remote management; Surge/noise protection; Zero transfer time		
Green Energy-Saving Features	High efficiency economy mode operation; Individually controllable load banks; Schedulable daily hours of economy mode operation		
APPLICATIONS			
UPS Applications	Mission Critical Applications		
STANDARDS & COMPLIANCE			
Product Certifications	CSA (Canada); NOM (Mexico); UL 1778		
Product Compliance	RoHS; FCC Part 15 Class A (USA)		
WARRANTY & SUPPORT			
Product Warranty Period (Worldwide)	2-year limited warranty		
Connected Equipment Insurance (U.S., Canada & Puerto Rico)	\$250,000 Ultimate Lifetime Insurance		



© 2023 Eaton. All Rights Reserved. Eaton is a registered trademark. All other trademarks are the property of their respective owners.